Non-Discrimination Policy Policy Number: 1100.21 Origination Date: 04/29/2025 Latest Revision Date: 00/00/0000 Section XI: Standard Operating Procedures

1100.21 Non-Discrimination Policy

Scope

This policy applies to all City employees, officials, and agents, as well as all recipients of City services and programs.

Purpose

The City of South Padre Island is committed to ensuring equal access to its programs, services, and activities for all individuals, regardless of race, color, national origin, disability, age, sex, or religion. This policy is in compliance with Title II of the Americans with Disabilities Act (ADA) and other applicable laws prohibiting discrimination.

Policy

The City of South Padre Island does not discriminate against any individual in its programs or activities on the basis of:

- Race
- Color
- National Origin
- Disability
- Age
- Sex (including gender identity and sexual orientation)
- Religion

All individuals will have equal opportunities to participate in and benefit from the programs and services provided by the City.

Access and Accommodation

The City will take appropriate steps to ensure that individuals with disabilities can participate fully in its programs and services. This may include providing reasonable modifications upon request.

Grievance Procedure

Any individual who believes they have been subjected to discrimination may file a grievance according to the City's established procedures. Grievances should be submitted to the designated Title II Coordinator.

Non-Discrimination Policy Policy Number: 1100.21 Origination Date: 04/29/2025 Latest Revision Date: 00/00/0000 Section XI: Standard Operating Procedures

Title II Coordinator

For questions, requests, or to file a grievance, please contact the Title II Coordinator at:

Hilda Delgado, Administration and Claims Coordinator hdelgado@myspi.org
956-761-8110
4601 Padre Blvd.
South Padre Island, TX 78597

Implementation and Review

The City of South Padre Island will undertake regular reviews of its policies and practices to ensure compliance with its non-discrimination obligations.

The Title II Coordinator is responsible for maintaining a log of any grievances which will include the individuals involved, the issue reported and the resolution.