# NOTICE OF REGULAR MEETING CITY OF SOUTH PADRE ISLAND CONVENTION AND VISITORS ADVISORY BOARD

NOTICE IS HEREBY GIVEN THAT THE CONVENTION AND VISITORS ADVISORY BOARD OF THE CITY OF SOUTH PADRE ISLAND, TEXAS WILL HOLD A REGULAR MEETING ON:

# WEDNESDAY, MARCH 22, 2017 9:00 A.M. AT THE MUNICIPAL BUILDING, CITY COUNCIL CHAMBERS, 2<sup>ND</sup> FLOOR 4601 PADRE BOULEVARD, SOUTH PADRE ISLAND, TEXAS

- Call to order.
- 2) Pledge of Allegiance.
- 3) Public announcements and comments: This is an opportunity for citizens to speak to the Convention and Visitors Advisory Board relating to agenda or non-agenda items. Speakers are required to address the Convention and Visitors Advisory Board at the podium and give their name before addressing their concerns. (Note: State law will not permit the Advisory Board to discuss, debate or consider items that are not on the agenda. Citizen comments may be referred to Convention and Visitors Bureau staff or may be placed on the agenda of a future Convention and Visitors Bureau Advisory Board meeting).
- 4) Consent Agenda:
  - a. Approval of minutes February 22, 2017 Regular Meeting.
- 5) Presentation of Post Report from Special Events:
  - a. B&S Kitefest
  - b. South Padre Island Bikefest
- 6) Discussion and possible action retaining an independent third party to evaluate Special Events Economic Impact. (Block)
- 7) Discussion and possible action concerning policies for funding Sand Castles Events/Trail. (Jones/Block)
- 8) Discussion and possible action regarding development and management of a destination package program for South Padre Island. (Arnold)
- 9) Presentation and possible discussion for the CVB Director's Summary Report. (Arnold)
  - a. Departmental Updates
    - \*Administrative Updates
    - \*Group Sales Updates
    - \*Financial Updates
    - \*Communication Updates
- 10) Presentation and possible discussion of the Atkins Group Monthly Marketing Report.
- 11) Set new meeting date for April 2017.
- 12) Adjourn.

# DATED THIS THE 17th DAY OF MARCH 2017.

Rosa Zapata, CVB Executive Services Specialist

I, THE UNDERSIGNED AUTHORITY, DO HEREBY CERTIFY THAT THE NOTICE OF MEETING OF THE GOVERNING BODY OF THE CITY OF SOUTH PADRE ISLAND, TEXAS IS A TRUE AND CORRECT COPY OF SAID NOTICE AND THAT I POSTED A TRUE AND CORRECT COPY OF SAID NOTICE ON THE BULLETIN BOARD AT THE CITY HALL/MUNICIPAL BUILDING ON <u>March 17, 2017</u>, at/or before <u>5:00 P.M.</u> AND REMAINED SO POSTED CONTINUOUSLY FOR AT LEAST 72 HOURS PRECEDING THE SCHEDULED TIME OF SAID MEETING.

Rosa Zapata, CVB Executive Services Specialist

THERE MAY BE ONE OR MORE MEMBERS OF THE SOUTH PADRE ISLAND CITY COUNCIL ATTENDING THIS MEETING, AND IF SO, THIS STATEMENT SATISFIES THE REQUIREMENTS OF THE OPEN MEETINGS ACT.

# CITY OF SOUTH PADRE ISLAND ADVISORY BOARD CONSENT AGENDA

**MEETING DATE:** March 22, 2017

# ITEM DESCRIPTION

NOTE: All matters listed under Consent Agenda are considered routine by the Advisory Board of the City of South Padre Island and will be enacted by one motion. There will not be separate discussion of these items. If discussion is desired, that item will be removed from the Consent Agenda and considered separately.

Items to be considered are:

a. Approval of minutes February 22, 2017 Regular Meeting.

# RECOMMENDATIONS/COMMENTS

Approve Consent Agenda

# MINUTES CITY OF SOUTH PADRE ISLAND CONVENTION AND VISITORS ADVISORY REGULAR MEETING

# WEDNESDAY, FEBRUARY 22, 2017

# I. CALL TO ORDER.

The Convention and Visitors Advisory Board of the City of South Padre Island, Texas held a Regular Meeting on Wednesday, February 22, 2017 at the Municipal Complex Building, 2nd Floor, 4601 Padre Boulevard, South Padre Island, Texas. Chairman Wally Jones called the meeting to order at 1:45 p.m. A full quorum was present: Bill Donahue, Jimmy Hawkinson, Will Greenwood, Arnie Creinin, Paul Curtin, George Block. Also present was Ex-Officio Jose Mulet and Robert Salinas.

City staff members present were CVB Director Keith Arnold, CVB Account I Lori Moore, Business Development Director Michael Flores, Media Relations Manager Ashley Guzman, and Executive Services Specialist Rosa Zapata.

# II. PLEDGE OF ALLEGIANCE.

Chairman Jones led the Pledge of Allegiance.

# III. PUBLIC ANNOUNCEMENTS AND COMMENTS:

Public comments were given at this time.

# IV. CONSENT AGENDA:

a. Approval of minutes January 25, 2017 Regular Meeting.

Board Member Block made the motion, seconded by Board Member Curtin to approve the Consent Agenda. Motion carried on a unanimous vote.

# V. Presentation of Post Report from Special Events: (Arnold)

**a.** Port Isabel Chamber of Commerce-Port Isabel/South Padre Island 33rd Annual Longest Causeway Run & Fitness Walk.

Presentation was made by Danielle Pearson. CVA Board Members made some recommendations concerning South Padre Island being the main sponsor and provide actual copies of the surveys taken.

# b. WOWE

Presentation was made by Cristin Howard. CVA Board Members made a recommendation concerning new ways to attract attendees.

# VI. DISCUSSION AND ACTION REGARDING APPLICATION FOR FUNDING REQUESTS ON NEW OR RETURNING SPECIAL EVENTS:

Minutes: February 22, 2017 CVA Board Meeting

a. Texas International Fishing Tournament (August 2017)

After a short discussion, Chairman Jones made the motion, seconded by Board Member Curtin to approve \$15,000 in sponsorship. Motion carried on a unanimous vote.

b. Sand Castle Trail (Ongoing Event FY 2016/17)

Board Member Block made the motion to refer this request to the EDC. The motion by Board Member Block failed due to the lack of a second.

Chairman Jones made the motion, seconded by Vice-Chairman Greenwood to approve \$3,000 in funding. Motion carried on a 6 to 1 vote with Board Member Block casting a nay vote.

c. Jailbreak Race Events-South Padre Marathon (November 2017)

Board Member Donahue made the motion, seconded by Chairman Jones to approve \$40,000 in funds for marketing on a reimbursement bases. Motion passed on a unanimous vote.

d. Valley Haven Fishing Tournament (September 2017)

Board Member Donahue made the motion, seconded by Board Member Hawkinson to approve \$5,000 in funding. Motion carried on a unanimous vote.

# VII. PRESENTATION AND POSSIBLE DISCUSSION CONCERNING THE CVB DIRECTOR'S SUMMARY REPORT.

Departmental Updates

- \*Administrative Updates
- \*Group Sales Updates
- \* Financial Updates
- \*Communication Updates

CVB Director Keith Arnold briefly went over the Director's Summary Report.

# VIII. PRESENTATION AND POSSIBLE DISCUSSION CONCERNING THE ATKINS GROUP MONTHLY MARKETING PERFORMANCE REPORT.

Steve Atkins and Ryan Schnider briefly went over the Marketing Performance Report.

# IX. SET NEW MEETING DATE FOR MARCH 2017.

New meeting date was set for March 22, 2017.

# X. ADJOURN.

There being no further business, Chairman Jones adjourned the meeting at 3:40 p.m.

Rosa Zapata, CVB Executive Services Specialist

APPROVED

Wally Jones, CVA Chairman



MEETING DATE:	March 22, 2017	
NAME & TITLE:	Keith Arnold, CVB Director	
<b>DEPARTMENT:</b>	South Padre Island Convention &	v Visitors Bureau
ITEM		
Presentation of Post F	Report from Special Events: (Arno	ld)
a. SPI Kitefes b. South Padro	t e Island Bikefest	
ITEM BACKGROUND		
More information to l	be provided at the meeting.	
BUDGET/FINANCIAL	SUMMARY	
COMPREHENSIVE PI	AN GOAL	
Sent to Legal:	YES:	NO:
Approved by Legal:	YES:	NO:
Comments:		
RECOMMENDATIONS	S/COMMENTS	

MEETING DATE:	March 22, 2017
NAME & TITLE:	Keith Arnold, CVB Director
<b>DEPARTMENT:</b>	South Padre Island Convention & Visitors Bureau
ITEM	
Presentation of Post F	Report from B&S Kites for the South Padre Island Kite Fest 2017.
ITEM BACKGROUND	
Bill Doan provided available upon reques	copies of all paid receipts and surveys to the CVB. Additional copies
BUDGET/FINANCIAL	SUMMARY
COMPREHENSIVE PL	AN GOAL
LEGAL REVIEW	
Sent to Legal:	YES: NO:
Approved by Legal:	YES: NO:
Comments:	
RECOMMENDATION	S/COMMENTS

# POST EVENT REPORT FORM HOTEL OCCUPANCY TAX FUNDING

# Post Event Report Form

Date: 2-24-17
Organization Information
Name of Organization: B&S Kitw
Address: 2812 Padre Blyd Ste B
City, State, Zip: South Padre Island Texas 78597
Contact Name: Bill Doon Contact Phone Number: 7101-1248
Contact Cell Phone Number: 433-11099
Event Information
Name of Event or Project: SPI Kite Feet 2017 Date
of Event or Project: Feb. 2, 3 4 4, 2017
Primary Location of Event or Project: Indoor Thurs. night - Convention Centre  Amount Requested: \$ 1775000 Outdoor Fr. + Sat Flats - North of
Amount Requested: \$ 17,75000 Outdoor Fr. + Sat? - Flats - North of Convention Centre
Amount Received: \$17,75000 (Carrier Co.)
How were the tax funds used:(attach list of hotel tax funded expenses and receipts showing payment)
Advertising & Promotion - Ads, Press Releases, Flyers, Website Facebook, T-Shirts
Kitafluer Expense - airfares, Runtal Cars, Gas, Travel, Food
Sound System, Announcing, Photography, Videography
Lasurance & Fee for Hato
Parking Crew, Porta Potties, etc.

How many years have you held this Event or Program: 15 your	
Event Funding Information	
<ol> <li>Actual percentage of funded event costs covered by hotel occupancy tax: 3650</li> <li>Actual percentage of facility costs covered by hotel occupancy tax (if applicable): 1470</li> </ol>	
3. Actual percentage of staff costs covered by hotel occupancy tax (if applicable):	
4. If staff costs were covered, estimate of actual hours staff spent on funded event:	
5. Did the event charge admission? Was there a net profit from the event? If there was a net profit, what was the amount and how is it being used?  Indoor Admission & b Per person - 500 ticketo Sold Outdoor - Free - Can not Charge. Cameron. Co. Commissioners Will not permit admission fee. Net Loss \$ 163.72  6. Please attach an actual Event Budget showing all revenues including sponsorships and all expenses.	
Event Attendance Information	
1. How many people did you predict would attend this event? (number submitted in application for hotel occupancy tax funds): 8,000 (for 3 days)	
2. What would you estimate as the actual attendance at the event?: 550 Indoor Thurs no Friday Outdoor 4,000 Saturday Outdoor 2,000 (IN RAIN)  3. How many room nights did you estimate in your application would be generated by attendees of this event or program?300 +	ight
<ul> <li>4. How many room nights do you estimate were actually generated by attendees of this event?</li></ul>	
This Year 547 + (People are hesitant to register)	
Last Year 155 Confirmed (Estimated 300) Two Years Ago Three Years Ago	

...

6.	What method did you use to determine the number of people who booked rooms at
	South Padre Island hotels {e.g.; room block usage information, survey of hoteliers, total attendance formula, zipcode information,etc.)?
	Pre-registration of indoor attenders Registration at outdoor event.
	Registration at outdoor event.
	Was a room block established for this Event at an area hotel (hotels), and if so, did the room block fill? If the room block did not fill, how many rooms were picked up? No room block's established, however Special room rates (Kite fist) were sold out at Isla Grand, The Inn and the Hilton Garden INN.  Promotion Information
1.	Please check all efforts your organization actually used to promote this Event and how much was actually spent in each category:
	Newspaper:  Radio:  TV:  \$\frac{548}{5} = \frac{0}{0} \table \tab
	Number of Brook Balance to Madie 27
	Number Direct Mailings to out-of-town recipients 145 to Large RV ParKS + 10 Kets Clu
	Website - www. spikitefeat.com 3 Facebook Pages
2.	Did you include a link to the CVB or other source on your promotional handouts and in your website for booking hotel nights during this event?
3.	Linked all Sponsoring hotels to SPI Kitefest Website  Did you negotiate a special rate or hotel/event package to attract overnight stays?  Ohn ISIA Grand. The Inn. Holiday Inn Express, Hilton Gardon Inn
	Uss. Isla Grand, The Inn, Holiday Inn Express, Hilton Garden Inn Ramada, Schlitterbahn Beach Resort What new marketing initiatives did you utilize to promote hotel and convention
	Held Thursday Evening Indoor Kite Performances to encourage attendees to Stay overnight for the Friday and
	Saturday outdoor Festival. We had 500+ indoor
	attenders this year.
0	merican Kitifliers Assn Calendar of Events untial U.S. Kite Calendar of Events exas Highways Events Calendar - The Honitor Events Calendar ULX Garcia - Chief Meterologist Fox 29 San Antonio Social Media

5.	was recognized in your advertising/promotional campaign
6.	Please attach at least one sample of all forms of advertising/promoting used in your campaign. If the sample itself does not indicate the medium (radio, TV, print, or mail) used or where the advertising took place (e.g. a city's newspaper, or a radio spot that does not indicate the city where the spot was played), please include other information that would show location of the advertising and medium utilized.
	Please note any other success indicators of your event:  Attendance for indoor was up from 419 to over 500 attenders. We had approximately 1,000 spectators  Sitting in the rain to watch Saturday performances.  Ting Related Events
1.	If the Event funded by hotel occupancy tax was a sporting-related function/facility, how many individuals actually participated in this event?
2.	If the event was a sporting-related function/facility, how many of the participants were from another city or county?
3.	If the event was a sporting-related function/facility, quantify how the activity substantially increased economic activity at hotel within the city or its vicinity?
Addit	ional Event Information
	What South Padre Island businesses did you utilize for food, supplies, materials, printing, etc?
ISI Fri UG To	tood, supplies, materials, printing, etc?  La Grand Beach Risort - Banquet SPI Town LkC - Food ends of Animal Riscue - Parking of Crifton - Sound System Sound - Photography 4 Videography Mondon of Photography 4 Videography Please Submit no later than (insert deadline) to:
(fill	in name, contact person, and address of your city or entity overseeing use of hotel tax)

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# SPI Kite Fest February 2, 3 & 4, 2017

# Final Accounting

Demonstration Expense (Airfare & Travel) Chris Schultz (1- ORF), Kill Devil Hills, NC - \$819.89 Airfare \$547.20 ~ Car/Gas \$272.69 (Weider) Lisa & Ian Willoughby (2 - PHL), Newark, NJ - \$1,072.21 Airfares \$847.92 ~ Car/Gas \$224.29 Dennis Smith (1- PHL), Newark, NJ - \$423.96 Team Rev Riders (4 - BOS, DCA, 2 BWI) Newark, NJ - \$2,280.71 Scott Weider, Jlm Cosca, James Fletcher, Paul Lamasters Airfares \$1,724.84 ~ Car/Gas \$388.87 - Food \$167.00 Team Kitelife (4 - PDX, PDX, JAX, DTW), Portland, OR - \$2,553.76 Airfares \$1742.80 ~ Car/Gas \$555.18 - Food \$255.78 John Barresi, Eli Russell, Scott Benz, Brett Marchel Phil & Barb Burks (2), Portland, OR - \$611.00 Travel Reimbursement \$500.00 ~ Food \$111.00		7761.53
Demonstration Expense (In-state Travel)	\$	250.00
Team EOL (4), Austin, TX - \$250	•	
Jim Cox, Eddie Zihlman, Michael Boswell, Ben Gray		
Demonstration Expense (Hotel)	\$	8,966.00
Isla Grand – 2 Rooms, 6 Nights - \$1980		
The Inn @ SPI – 3 Rooms, 3 Nights - \$630		
The Pearl ~ 3 Rooms, 4 Nights - \$1567		
Schlitterbahn Beach Resort ~ 2 Rooms, 3 Nights - \$820		
Ramada – 1 Room, 3 Nights - \$281		
Suites @ Sunchase – 1 Room, 3 Nights - \$660		
Hilton – 2 Rooms, 3 Nights - \$1306		
Holiday Inn Express – 2 Room, 3 Nights - \$1722		
Demonstration Expense (Hotels Non-Comped)	\$	404.92
Hilton Garden Inn ~ Dr. Steven Norris - \$335.60		
Hotel.com – Wind & Water – Team Kitelife - \$69.32		
Demonstration Exp Freight on Show Kites (to and from)	\$	
Demonstration Expense – (Indoor Venue)	\$	2,500.00
Demonstration Expense - (Banquet)	\$	1,800.00
Advertising and Promotion	\$	4,403.05
Website Design & Monitoring - \$500		
Wix Design & Webhosing - \$164		
Facebook Setup & Monitoring - \$300		
Draft & Submit Press Releases (27) - \$400		
Emailed Flyers to RV Parks (165)		
Flyers & Posters – Design, printing, delivery - \$380.70		
Newspaper Ads - \$548		
Festival Shirts – Design & printing - \$1678.60		
Festival Buttons ~ \$124.40 Float Christmas Parade - \$82.35		
•		
Median Banner ~ \$225	۵	1 100 00
Sound & Announcing – Photography/Videography		1,100.00
Parking  Route Potting / Ingurance / Fee for Flats		1,000.00
Porta Potties / Insurance / Fee for Flats	Þ	2,525.00

Miscellaneous	<b>\$ 1,187.49</b>
Toilet paper, Gas, Field Crew Meals, Kite Parts, Tickets	
VIP passes, Cleaning vehicles, Tie downs, etc.	
	\$32,759.07
Festival Management/Production	<b>\$ 3,850.00</b>
	\$36,609.07
Income & In-Kinds Received	
meome & mrands neceived	
In-Kind Services (Hotel)	\$ 8,966.00
Isla Grand - 2 Rooms, 6 Nights - \$1980	•
The Inn @ SPI – 3 Rooms, 3 Nights - \$630	
The Pearl ~ 3 Rooms, 4 Nights - \$1567	
Schlitterbahn Beach Resort ~ 2 Rooms, 3 Nights - \$820	
Ramada - 1 Room, 3 Nights - \$281	
Suites @ Sunchase - 1 Room, 3 Nights - \$660	
Hilton – 2 Rooms, 3 Nights - \$1306	
Holiday Inn Express – 2 Room, 3 Nights - \$1722	
<u>In-Kind Service</u> – Convention Center	\$ 2,500.00
<u>Festival Income</u>	\$ 7,229.35
Festival Shirts (Presale) – 75 @ \$11.09 = \$831.75	
Festival Shirts ~ 192 @ \$11.55 = \$2,217.60	
Indoor Tickets - 500 @ \$6 = \$3,000.00	
Banquet Tickets - 59 @ \$20 = \$1,180.00	
CVB Sponsorship	\$17,750.00
Final Shortage / Overbudget	< \$ 163.72 >

# SPI Kite Fest ~ 2017

Date	Payee	Description	Marketing - Adv.	Demonstration	Event Exp.	Misc.
08/23/16	Office Depot	Ink Cartridges				54.13
08/31/16	United Airlines	J.Barresi & E.Russel Airfares		866.40		
08/31/16	United Airlines	Scott Benz - Airfare		421.20		
08/31/16	United Airlines	Brett Marchel - Airfare		455.20		
09/06/16	United Airlines	Chris Shultz – Airfare		547.20		
09/06/16	Southwest Airlines	Jim Cosca – Airfare		397.96		
09/06/16	Southwest Airlines	Paul Lamasters - Airfare		439.96		
09/06/16	Southwest Airlines	Scott Weider - Airfare		445.96		
09/06/16	Office Depot	File Folders				5.65
09/12/16	Cobra Caps	Hats for Kite Crew			57.60	
09/12/16	Staton Online	Festival T-shirts	711.60			
09/15/16	Big Lots	Christmas Float - Lights	43.30			
09/18/16	Laminstor.com	ID Badges – Pouches			19.51	
09/19/16	ID Zone	ID Badges – Lanyards			27.00	
09/22/16	Otto Caps	Visors for Kite Crew			46.46	
10/19/16	Wix	Website Creating Program	149.00			
10/19/16	Vistaprint	Flyers	92.47			
11/07/16	Killarney House	T-Shirt Design	107.00			
11/15/16	Banners on Cheap	Float - Christmas Parade	39.05			
11/16/16	Vistaprint	Tickets & VIP Passes			34.96	
11/16/16	Southwest Airlines	Jame Fletcher - Airfare		440.96		
11/23/16	Southwest Airlines	Lisa & Ian Willoughby – Airfare		847.92		
11/25/16	Southwest Airlines	Dennis Smith – Airfare		423.96		
11/25/16	Pure Buttons	Festival Buttons	124.40			
12/06/16	Walmart	Totes				17.17
12/09/16	Hostgator	Domain - www.spikitefest.com	15.00			
12/21/16	Bill Doan	Adv Mileage - Deliver Flyers	134.84			
12/21/16	Bill Doan	Adv Time – Deliver Flyers	110.00			!
12/21/16	Popeyes	Adv Lunch - Deliver Flyers	18.38			
12/21/16	Stripes	Adv Gas - Deliver Flyers	25.01			
12/27/16	AKA	Event Insurance			200.00	

SPI Kite Fest ~ 2017

Date	Payee	Description	Marketing - Adv.	Demonstration	Event Exp.	Misc.
12/31/16	SI Creations	Printing T-Shirts	860.00			
01/06/17	Welcome Home RVG	Ad	200.00			
01/12/17	Amazon	Music - R. Henderson Performance		0.99		
01/15/17	Walmart	CDs - Music Performances		22.47		
01/24/17	Target	Soda – Volunteers			19.49	
01/24/17	Dollar Tree	Bath Tissue			5.41	
01/24/17	Family Dollar	Tent Tie-Out Stakes			20.08	
01/24/17	Sam's	Water - Volunteers			14.94	
01/26/17	Cameron Co. Parks	Fee for Flats			900.00	
01/27/17	Walmart	Paper Towels & Toilet Paper			24.53	
01/27/17	Walmart	Thank You Dinner - Volunteers				30.22
01/27/17	D'Pizza Joint	Pre-Event Meeting - Field Crew				00.09
01/28/17	Team Kitelife	Car & Per Diem		555.18		
01/30/17	Hotels.com	Team Kitelife ~ Hotel 1/30/17		69.32		
01/30/17	Pier 19 Dinner	Team Kitelife & Lineup Crew		235.00		
01/30/17	Sutherlands	Fence - Level Flying Field			19.47	
01/31/17	Walmart	Rope - Tie Down Tents			31.49	
01/31/17	Pizza Joint	Dinner - Team Kitelife		20.78		
01/31/17	John Barresi	Bridles for Kites		130.00		
02/01/17	Sea Ranch	Dinner – Team RevRiders		167.00		
02/02/17	Whataburger	Lunch - Setup Crew			20.46	
02/02/17	Pizza Joint	Dinner w/Photographer			58.00	
02/02/17	Stripes	Gas - Level Flying Field		20.00		
02/02/17	Whataburger	Dinner - Indoor Sound Crew		9.72		
02/03/17	Hilton Garden Inn	Hotel - Dr. Steve Norris		335.60		
02/03/17	Isla Grand	Banquet			1800.00	
02/03/17	CVS	Markers – Field Signs			4.10	
02/03/17	Grapevine	Lunch - Kitefest 'Go-fer'			9.74	
02/03/17	Stripes	Breakfast - Setup Crew			26.28	
02/04/17	Stripes	Gas - Generators			9.50	
02/04/17	Stripes	Coffee - Setup Crew			18.05	
02/04/17	Phil & Barb Burks	Travel Expense		500.00		

SPI Kite Fest ~ 2017

Date	Payee	Description	Marketing - Adv.	Demonstration	Event Exp.	Misc
02/04/17	Team End of Line	Travel Expense		250.00	-	
02/04/17	Team RevRiders	Car & Per Diem - Cosca		388.87		
02/04/17	Weider/Shultz	Car & Per Diem		272.69		
02/04/17	Lisa Willoughby	Car & Per Diem		224.29		
02/04/17	Tom Chaffee	Announcer		150.00		
02/04/17	Tommy Saenz	Photography/Videography			200.00	
02/04/17	Montana's	Dinner w/Photographer			48.00	
02/04/17	Stripes	Breakfast - Setup Crew			26.28	
02/05/17	Car Wash	Wash Car - Event 'Go-fer'			10.00	
02/05/17	Walmart	Food - Sunday Nt. Farewell			15.76	
02/05/17	Stripes	Gas - Event 'Go-fer'			5.50	
02/05/17	HEB	Cake - Sunday Nt. Farewell			22.98	
02/05/17	Blue Marlin	Drinks - Sunday Farewell			22.55	
02/06/17	Clifton Audio	Sound System		750.00		
02/06/17	Clean Portoco	PortaPotties			1725.00	
02/07/17	City of SPI	Replace Missing Cones			64.00	
02/07/17	Laserwash	Wash Truck - Setup Crew			10.00	!
02/07/17	Laserwash	Wash SUV - Setup Crew			10.00	
02/08/17	AlM Media	Coastal Current Ads	348.00			
02/08/17	Susie & John Doan	Website Design & Maintenance	500.00			
02/08/17	Susie & John Doan	Facebook Setup & Monitoring	300.00			
02/08/17	Susie & John Doan	Draft & Submit Press Releases	400.00			
02/08/17	Friends of Animal Rescue	Parking Crew			1000.00	
02/09/17	SPI Town LLC	Lunch - Kite Fest Crew			135.00	
02/09/17	Pirate's Landing	Dinner - Show Kite Crew		111.00		
02/12/17	Phil Burks	UPS Frt Festival Show Kites		207.51		
02/15/17	Doug LaRock	UPS Frt Festival Show Kites		533.57		
02/18/17	Doug LaRock	United Extra Bag Charge - Kites		120.00		

# Room Nights ~ SPI KITE FEST 2017

Name	Lodging	# Nights	Hometown or Zip
John Barresi	Best Western – 2 rooms	9 (	Portland, OR
Lou Anderson Bill & Susan Ashlev	Wind & Water	7 -	49010
Randy & Sylvia Ashley	Isla Grand	3	McAllen, TX
Jennifer Baldwin	Ramada	1	52730
Vern Balodis	The Inn	4	Cleveland, OH
Barb Banke	La Quinta	7	78572
Randy Barker	The Pearl	7	Minnesota
Barney & Virginia Barnett	La Quinta	7	67010
Dewey Beckstrom	Blue Bay Inn	1	78572
Doug Bell	La Copa	33	
Larry Beltz	Wind & Water	11	Branson, MO
Monique Ber???	La Quinta		78516
Dale Bird	La Quinta	2	52001
Pete Boisvert	Hilton Garden Inn	4	78633
Richard & Verna Bos	Ramada		55927
Michael Boswell	Schlitterbahn	1	78758
Dale & Marge Brehan	La Quinta	7	55811
Doug & Sandy Bressler	La Quinta	-	49953
Phil & Barb Burkes	Isla Grand	15	Portland, Oregon
Lisa & Scott Cook	Ramada	2	55927
Diane Coulter	La Quinta	ы	K3L 1T8
Jim Cox	Hilton	1	78758
Chris & Darlene Crawford	Isla Grand	2	49331
Rosemary & Neil Deering	La Qunta	2	59901
Darlene Dole	La Quinta	2	50526

Don & Shirley Doriott	Motel 6	_	54893
Fred & Pat Dorisse	Wind & Water	2	46901 (Mission, TX)
Jackie Doty	Wind & Water	1	78572
Jan Dupree	Suntide III	5	San Antonio
Danny Drummond	Upper Deck	3	San Antonio
Doug Edwins	Wind & Water	2	Omaha, NE (Mission, TX)
Kathy Estelle	The Inn		56345
Danny & Robbie Evans	La Quinta	2	47037
Robert & Kathia Ferguson	Saida Royale	3	78758
Claude & Gloria Fillion	La Quinta	1	78516
Jo Flint	Suntide III	Ŋ	Houston
Steve & Pam Frankowski	Ramada	-	54216
Barbara Gray	Suntide III	വ	San Antonio
Ben Bray	Schlitterbahn		78758
Chuck & Diane Green	Motel 6	7	Canada
<b>Gene &amp; Beth Haigh</b>	Marlin – Swordfish	14	50322
Donald & Teresa Heal	La Quinta	1	53821
Harlan Helseth	Suntide III	9	54623 – Wisconsin
Sid Helseth	Suntide III	9	55076 - Minnesota
Jean Marie Hache	Flamingo	_	73013
Mark & Jerri Hunter	Hilton	1	51510
Bill Hutspm	Island Inn	2	78666
George & Sheila Irving	Aquarius	14	55721 – Cohasset, MN
Jim Jennette	Blue Bay Inn		78572
Pam Jennings	Hilton	2	64730
J.L. Jennings	Hilton	2	64730
Betty & Cliff Johnson	Island Inn	_	56347
Sandra & Wayne Johnson	Isla Grand	<b>б</b>	Minneapolis
Sid & Demie Johnson	Island Inn	_	56347

50021 78572 Emily, Minnesota	Arkansas 68008	55127 58078	Yakima, Washington	78504	85373	53190	Pocahontis, TN (Mission, TX)	50010	56101	82009	Dallas	85927	56054	New York	55947	80122	Houston, TX	77099	90099	69361	Gatesville, TX	Arlington, TX	66048	South Dakota
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Marlin – Swordfish Blue Bay Inn Wanna Wanna	The Inn Saida Towers	Ramada Tiki	Isla Grand	Island Inn	Comfort Suites	Palms	Wind & Water	La Quinta	Motel 6	La Quinta	Isla Grand	Best Western	Best Western	Isla Grand	South Padre Hotel	Los Cabos II	South Padre Island Lodge	Winddancer	Sunchase Suites	Padre Hotel	Hilton	The Inn	Padre Hotel	Wanna Wanna
Gary & Mary Jones Doug Karaker Ray Kerman	Dave Kinsley Tami Kramer	Tammy Krey Mary Laabs	Doug & Linda LaRock	James Lee	Julian Lusco	Bill & Cathy Lvebke	Jerry McCord	Jim McVean	Roger McWilliams	Verle & Connie Meiter	Robert Menees	Pauline Meredith	Dale & Paulette Messerli	Giselle Miller	Jim & Sue Moore	Kathy Moorhead	Garey Morey	Robert Muise	Jim & Diane Niehoff	Merle Nikodyn	Dr. Steven Norris	Dallas & Donna Oliver	Mike & Margo Owens	George Petke

Larry Potter	Wind & Water	7	Springfield, MN (Mission, TX)
Steven Powell	La Copa	4	77072
Laurie Ramos	Wanna Wanna	z,	78758
Onaida Reichem	Island Inn	3	Houston
Doug & Kathy Reid	Motel 6	4	Minnesota
Patrick Reibold	La Quinta	9	Carmel, IN
Chuck & Diane Rigid	Sandcastle	2	79015
Cathy Rohr	Ramada	<b>-</b>	54216
Sandy Ross	Suntide III	5	Houston
Lisa Saarinen	La Quinta	3	V82 6A7
Mary Salverson	Best Western	5	53190
Rudy & Sharon Sandau	Schlitterbahn	1	NON 1GO
Ronald Schmitz	Winddancer	7	56320
Ken Schoerfelder	Padre Hotel	2	55395
Jim & Brigette Schroeder	The Inn	2	54017
Chris & Bettina Schroeder	The Inn	2	Germany
Bill Seward	The Inn	Ŋ	Pharr, Texas
John Shamrock	Schlitterbahn Resort	3	Houston
Bill Sharlon	La Quinta	3	99645
Gary & Karen Sharp	La Copa	2	43551
Charlotte Sheard	Hilton	14	Cincinnati, OH
Lizzie Sheehen	Flamingo	1	73013
Darrell Shook	La Copa	4	Alamo, TX
Rich & Sheila Siemens	The Inn	9	74006
Charlie & Sherry Smith	Saida Royale	3	78738
Roger Smith	Motel 6	6	Wichita, KS
Randy Spears	Wind & Water	വ	80227
Jennie Straitz	Blue Bay Inn		78572
Doug Stroschein	Island Inn	2	56347
Doug & Debbie Stumbo	Sapphire	7	50212

Oklahoma	61427 - Cuba. IL	61063	78501	78516	60098	60020	K6H 5M5	ROK 1X0	KOL 120 - Ontario	78633	53417	78233	68025 (Mission, TX)	48834	72761	74133	Rockport, TX	Oklahoma	Canada	78516	77479	Nebraska - Washington	R3W 1L5	78758	78050	55721	SD (Mission, TX)	77399
3	2	01	7	_	Ю	_	_	7	<b>.</b>	2	5	В	2	2	2	_	4	ω	1	1	Ю	14	1	_	c	14	7	2
Wanna Wanna	Aquarius	Sapphire	Flamingo	La Quinta	Sea Vista	Island Inn	Holiday Inn	Sea Vista	Super 8	Hilton Garden Inn	Flamingo	Upper Deck	Wind & Water	Isla Grand	South Padre Inn	Schlitterbahn	The Inn	Isla Grand	Isla Grand	La Quinta	Winddancer	Saida #301	La Quinta	Holiday Inn	Econo Lodae	Aquarius	Wind & Water	Ramada
Tom Stumps	Sandy Swank	Lynn Spadine Taylor	K.S. Tessendorf	Ted & Doris Thorimbert	Paul Tombaugh	Bob & Bonnie Tomusial	Richard Trottier	Ron & Sue Tulsky	Frank & Leslie Turpin	Valerie Young	Lily Van Maven	William Velez-Barneset	Kim & Sherrod Voss	Ray & Michelle Waid	Larry & Vicki Wanelo	Tom Wallbank	Larry Ward	John West	Cat Windover	Dale & Linda Woytowic	Franklin Wu	Leroy Wyatt-Bob Knipple	Elgin & Ruth Zelniski	Eddie Zihlman	Elena & Mike	George & Sheila	Lefty & Joanne	Mike & Shirley

.

Ray & Jean S. Cilietsky (189)

Island Inn Flamingo

Registered Total

54913 Canada

547

<b>MEETING DATE:</b>	March 22, 2017
NAME & TITLE:	Keith Arnold, CVB Director
<b>DEPARTMENT:</b>	South Padre Island Convention & Visitors Bureau
ITEM	
Presentation of Post I	Report from the South Padre Island Bikefest.
ITEM BACKGROUND	
More information to	be provided at the meeting.
BUDGET/FINANCIAL	SUMMARY
COMPREHENSIVE PI	AN GOAL
LEGAL REVIEW	
Sent to Legal:	YES: NO:
Approved by Legal:	YES: NO:
Comments:	
RECOMMENDATION	S/COMMENTS

<b>MEETING DATE:</b>	March 22, 2017			
NAME & TITLE:	George Block, CVA	Board Member	:	
<b>DEPARTMENT:</b>	Convention and Visi	tors Advisory I	Board	
ITEM				
Discussion and possil Impact.	ble action retaining an	independent th	ird party to evaluate	e Special Events Economic
ITEM BACKGROUND				
BUDGET/FINANCIAL	SUMMARY			
COMPREHENSIVE PI	LAN GOAL			
LEGAL REVIEW				
Sent to Legal:	YES:		NO:	-
Approved by Legal:	YES:		NO:	-
Comments:				
RECOMMENDATION	S/COMMENTS			

# George and Margie Block PO Box 3700

South Padre Island, TX 78597 (George) 210-912-3535

(Margie) 210-364-4126

(George) <u>georgeblock511@yahoo.com</u> (Margie) <u>margieblock@sbcglobal.net</u>

4 March 2017

All—

I have attached a proposed set of revisions to our current HOT tax policies that I promised Wally, but I think we should go farther.

As I wrote earlier in an email, our board and staff should consider a 5step process to move from Reactive to Strategic.

**Step 0** should be: **Get 3<sup>rd</sup> party accountability in place.** This will become our baseline and give us real data to think with.

We should send RfP's to all the regional university business, tourism and economics departments. We should ask for Economic Impact Studies on all events funded by our CVB.

This is the most important thing we can do. Even if we kept the same process (which I pray that we don't), real data would change everything! It will also streamline the application process, because the application form will match the evaluation form.

**Step 1** should be: The Board and Staff, or a sub-committee of the **board and staff, develops an annual calendar**, where we strategically place the types of events we want to have on the calendar.

**Step 2** would be: The board/sub-committee sends out **RfP's to various providers/promoters** for those events. If we already have a preferred provider, we enter in to negotiations with that provider. In the event those negotiations are not successful, we send out an RfP.

**Step 3** could be: Think of our investment in these events as venture capital. My personal preference is that the initial RfP's be for 5 years.

If we subsidize an event, we should have a board seat with that organization, filled by either a board member or staff member. This will keep the board up-to-date in "live time" with the events progress and problems, and allow us to get involved when our representative sees an issue.

**Marketing funds** for printed materials, media buys, videos, etc., would be **funneled through Atkins** to guarantee that all island promotion is consistent and controlled by the CVB.

Step 4 would then be: Only after all our "Strategic Events" are placed and funded, would we open for proposals. My preference would be to work 2 years out with the process chart that Mike developed. The only step I would add is that "Expert Subcommittees" would review applications. Based on what I have seen so far, we would have the following sub-committees:

- Fishing
- Sports
- Arts
- Music
- What have I missed?

Non-solicited proposals would be submitted once a year, 18-24 months out. They would be divided up and submitted to their separate sub-committees who would follow the process Mike outlined. They would be rejected, accepted, or improved. If the subcommittees do their work, the result should be a consent agenda.

**Key Strategy:** Wally made a great point that everything that we do in tourism should also make the island more attractive for families to live here. That sort of creates a 3-prong test for events.

- 1. **Heads in beds.** This should be our primary test and is the reason to get **3**<sup>rd</sup> **Party accountability**. We want every event measured the same. We want it de-politicized.
- 2. **Out-of-area media coverage**. If we have an event that doesn't generate a lot of HOT revenue, it needs to have **significant** statewide and/or national media coverage. Atkins should

- measure that for us. A story in the magazine of the organization that hosted the event is, by definition, not significant.
- 3. Quality of life. If our focus is really on bringing more families to live on the island, this becomes a simple metric, because families evaluate quality-of-life in terms of their kids. Every event should leave a legacy for the kids of this area. That should be something that we require in every RfP and Funding Application. What new program, facility and/or funding will be left behind for the kids in this area?

If we use these three tests, we will develop and recruit great events, and we will meet Wally's goal of using tourism to attract family residents to SPI.

As I said in my earlier email, it is critical that we maintain the "Strategic" posture that we agreed on in the planning session, as well as the alignment with the Atkins marketing timeline. Those were two, game-changing decisions we made.

At this point, we shouldn't be thinking about how to make what we do more consistent, we should be changing (completely) what we do.

Feel free to use, kill or circulate these documents,

George

# HOTEL OCCUPANCY TAX USE GUIDELINES UNDER TEXAS STATE LAW SOUTH PADRE ISLAND HOTEL TAX FUNDING APPLICATION FORM

**State Law:** By law of the State of Texas, the City of South Padre collects a Hotel Occupancy Tax (HOT) from hotels, condominiums, bed & breakfasts, and other lodging facilities. Under state law, the revenue from the HOT may be used only to directly promote tourism and the hotel and convention industry. **Chapter 351 of the Tax Code states that the use of HOT funds is limited to:** 

- a) Convention Centers and Visitor Information Centers: the acquisition of sites for and the
  construction, improvement, enlarging, equipping, repairing operation and maintenance of
  convention center facilities or visitor information centers, or both;
- b) **Registration of Convention Delegates:** the furnishing of facilities, personnel, and materials for the registration of convention delegates or registrants;
- Advertising, Solicitations and Promotions that Directly Promote Tourism and the Hotel and Convention Industry: advertising and conducting solicitations and promotional programs to attract tourists and convention delegates or registrants to the municipality or its vicinity;
- d) Promotions of the Arts that Directly Promote Tourism and the Hotel and Convention Industry: the encouragement, promotion, improvement, and application of the arts if the activity or facility can be shown to have some direct impact on tourism and the hotel/convention industry. The impact may include showing that the art event or facility generated hotel nights or that guests who were already at hotels attended the arts event or facility.
- e) Historical Restoration and Preservation Activities that Directly Promote Tourism and the Hotel and Convention Industry: historical restoration and preservation activities or promotional programs to encourage tourists and convention delegates to visit preserved historic sites or museums.
- f) Sporting Event Expenses that Substantially Increase Economic Activity at Hotels: Expenses including promotional expenses, directly related to a sporting event in which the majority of participants are tourists. The event must substantially increase economic activity at hotels within the city or its vicinity.
- g) Funding transportation systems for transporting tourists from hotels to and near the city to any of the following destinations:
  - 1. the commercial center of the city;
  - 2. a convention center in the city;
  - 3. other hotels in or near the city; or
  - 4. tourist attractions in or near the city.

The law specifically prohibits the use of the local hotel tax to cover the costs for general city transit costs to transport the general public.

- h) Signage directing tourists to sights and attractions that are visited frequently by hotel guests in the municipality.
- i) Coastal Erosion Projects.

**City Policy:** The City of South Padre accepts applications from groups and businesses whose program or events at their facility fits into one or more of the above categories. All requests for funds should be submitted in writing and be accompanied by the official application by the below noted deadlines.

This should be the LAST thing that we do, only to "fill in" open weekends.

The application will be reviewed by the Convention and Visitors Advisory Board during one of two annual funding review periods. All applications must be presented at least two months prior to the date Align with of the proposed event or expenditure.

Atkins, so

Funding Application Deadline for Fall/Winter Activities: Wednesday, July 12th, 2017

Funding Application Deadline for Spring/Summer Activities: Wednesday, January 11th, 2017

Applications for funding will be submitted through the city application forms and reasonable attachments provided by the applicants. Review of the applications will be done by city staff and the Convention and Visitors Advisory Board solely through the written applications unless an in person presentation is requested by two or more of the committee members. In such a case, the applicant may be asked to be present at the meeting to answer any questions regarding the application for hotel tax funding. Applicants will be notified at least one week prior to the meeting of the time and place for the review.

Align with
Atkins, so that
event
promotions
work 15
months out.
Therefore, we
should accept
applications
18-24 months
out. That gives
our subcomittees time
to work with
them to get the
right.

need subcommittees with industry expertise.
-Fishing -Sports
-Arts
-Music
-Others?
The subcommittees should present their recommendations

to the board.

This is where we

Others?

The subcommittees should present their

An applicant may apply to the Convention and Visitors Advisory Board for a variance from the above deadlines if they can show that their event will have a substantial impact on tourism and hotel activity and there was reasonable cause for them to have missed the deadline. The Convention and Visitors their

Advisory Board may approve such a variance by a two-thirds vote of its members.

### **Eligibility and Priority for Hotel Tax Funds:**

Impact: Funding priority will be given to those events and entities based on their ability to generate and sustain overnight visitors to South Padre Island. The amount that you are requesting should not exceed more than the total amount of hotel night revenue that you are predicting will be created or sustained by your event or facility. Applicants must place a link to the South Padre Island CVB listing of hotels on the applicants website. Applicants for funding are strongly encouraged to attend one of the annual informational seminars on hotel occupancy tax funding.

REQUIRED!...but would

REQUIRED!...but would we still need them with a strong subcommittee format?

If an event or facility will not generate any meaningful hotel night activity or gain participation of existing hotel guests, it is not eligible for receipt of hotel occupancy tax funds.

Events can prove their potential to generate overnight visitors by:

 a) Prior Impact: historic information on the # of room nights used during previous years of the same events;

- b) Current Room Block: current information on the size of a room block that has been reserved at area hotels to accommodate anticipated overnight guests attending the funded event and the actual "pick up/utilization" of the room block;
- c) Historic Event Attendance by Hotel Guests: historical information on the number of guests at hotel or other lodging facilities that attended the funded event (through surveys, facility or event visitor logs, or other sources;

The City's Convention and Visitor's Bureau Department shall review the information provided by the applicant to ensure candidates meet the funding criteria and guidelines and the staff shall make a recommended determination as to eligibility and on any recommended funding to the Convention and Visitors Advisory Board for both anchor events and non-anchor events. The Convention and Visitors Advisory Board may accept or amend the CVB staff's recommendations by a majority vote of the Committee.

If we develop a good subcommittee process, they should become a consent agenda where members can pull items for further discussion.

### Four Year Cap on Reimbursements for Operational Costs Unless Anchor Event

There shall be a four year cap on the number of years that an event may continue to receive hotel tax funding for operational costs other than marketing expenses, unless the event is determined to be an We need to stick to this and require that marketing funds go to Atkins and that promoters work through "anchor event." them.

We need to reconsider this. If we are successful, ALL of our room nights at that level. The longer we fund 1 event, the longer we delay growing another event. If the events are good, they will stand on their own.

Application to be an Anchor Event: There are certain events that have an established impact that warrants continued regular annual or seasonal funding of the event with hotel tax. An Anchor Event events should produce shall be an event that generates or sustains over 500 hotel nights for the event and over 1,500 **overnight visitors to South Padre Island for the event.** Preference for Anchor Event designation will be given to multi-day events. Each year, entities may apply to have their event funded as an anchor event and provide documentation to support this designation.

> Anchor events shall be funded on a reimbursement basis once the event expenses have been incurred and the post event report is completed. It is within the discretion of the Convention and Visitors Advisory Board to proportionately reduce the amount of awarded hotel tax funding to reflect the actual impact of the event if the event does not meet its estimated impact on the funding application. The Convention and Visitors Advisory Board may take into consideration factors such as weather disturbances or other items that are beyond the control of the meeting planner in adjusting the funding.

### **Non-Anchor Events**

Application to be a Standard Hotel Tax Funded Event: There are certain events that may not meet the requirements of an Anchor Event but still have a meaningful impact on tourism and hotel activity for South Padre Island.

Seed Money Limitation: Non-Anchor Event Funding from the hotel tax is to be treated as "seed money" is venture capital, with the intent that the event/facility program will eventually be able to fund it's operational costs (other than marketing) from program revenues and non hotel tax sponsorships. Accordingly, hotel tax funding for operational costs other than marketing for non-anchor events is limited to no more than four consecutive years of Hotel Tax Funding. The Convention and Visitors Advisory Board will have the discretion to amend that limitation if deemed appropriate.

ALL event funding therefore a seat on the board should also be required, so that we learn about problems-and can interveneimmediately.

Non-Anchor Event hotel tax funding may be provided at the time of the award determination in order to facilitate the holding of the event. For the first year of a non-anchor event, the funding will not be reduced based on the actual impact of the event unless there is a substantial breech of the terms of the funding agreement by the applicant. For subsequent funding years, the funding will be provided on a reimbursement basis. For subsequent funding years, it is also within the discretion of the Convention and Visitors Advisory Board to proportionately reduce the awarded hotel tax funding amount to reflect for 5-year event the actual impact of the event if the event does not meet its estimated impact on the funding application. In all cases, the Convention and Visitors Advisory Board shall retain 25 % of the hotel tax funding award that will only be paid upon submission of the post event report and satisfactory performance on the terms of the funding agreement. The CVB staff shall be tasked to recommend whether full payment should be made for each funded event. The Convention and Visitors Advisory Board may take into consideration factors such as weather disturbances or other items that are beyond the control of the meeting planner in adjusting the funding.

We should consider RfP's production. We should not entice with funding. If a promoter needs seed money, let them tell us in the RfP, then we negotiate each one individually.

### **Black Out Periods for Hotel Tax Funding**

Due to high hotel occupancy during certain time periods, grants will not be given for operational costs for events/projects on the following dates:

The month of July Keith, should this be July or March, June-August or something else?

The Spring Break Period

The CVB may still expend local hotel tax for marketing events that occur during these time periods. The Convention and Visitors Advisory Board may, with a recommendation from the CVB staff and a two-third vote, grant an event a variance from these blackout periods.

Use of Revenues from Event: A portion of the revenues from any event and/or project receiving any type of funding assistance from the HOT funds should be channeled back into the future costs of operating that same event or the continued operation of the project. No other outside event(s), project, charity, etc., sponsored by the host organization may profit from the South Padre Island's funding of a particular event. This restriction can be waived by the Convention and Visitors Advisory Board for an event that has a substantial impact on tourism and hotel activity.

We are not following this now. We should, in fact, REQUIRE it. but it should be focused locally and on kids. Event legacies.

Supplemental Information Required With Application: Along with the application, please submit the following:

X	Proposed Marketing Plan for Funded Event
X	Schedule of Activities or Events Relating to the Funded Project

Post Event Report: Within 30 days of the event's completion, the funded entity must complete the city provided post event form and be prepared to note the actual impact figures for the event, and receipts for expenditures or payments that were covered by hotel occupancy tax.

Submit to: Mike Flores, Business Development Director Convention and Visitors Advisory Board/ C/O City of South Padre Island Convention and Visitor's Bureau, 7355 Padre Blvd., 956-761-8199, michael@sopadre.com

MEETING DATE:	March 22, 2017							
NAME & TITLE:	George Block, C	CVA Board Memb	er					
<b>DEPARTMENT:</b>	Convention and	Visitors Advisory	Board					
ITEM								
Discussion and possil	ble action concern	ning policies for fu	nding Sand Castles Events/7	Γrail.				
ITEM BACKGROUND								
BUDGET/FINANCIAL	SUMMARY							
COMPREHENSIVE PLAN GOAL								
LEGAL REVIEW								
Sent to Legal:	YES:		NO:					
Approved by Legal:	YES:		NO:					
Comments:								
RECOMMENDATION	S/COMMENTS							

<b>MEETING DATE:</b>	March 22, 2017	,			
NAME & TITLE:	Keith Arnold, C	CVB Director			
<b>DEPARTMENT:</b>	South Padre Isla	and Convention and	l Visitors Bureau		
ITEM					
Discussion and possib South Padre Island.	ole action regard	ing development an	d management of	a destination pac	kage program for
ITEM BACKGROUND					
BUDGET/FINANCIAL	SUMMARY				
COMPREHENSIVE PL	AN GOAL				
LEGAL REVIEW					
Sent to Legal:	YES: _		NO:	<u></u>	
Approved by Legal:	YES: _		NO:		
Comments:					
RECOMMENDATIONS	S/COMMENTS				

MEETING DATE: March 22, 2017

MEETING DATE: March 22, 2017

NAME & TITLE: Keith Arnold, CVB Director
<b>DEPARTMENT:</b> South Padre Island Convention & Visitors Bureau
ITEM
Presentation and possible discussion concerning The Atkins Group Monthly Marketing Performance Report
ITEM BACKGROUND
More information concerning this agenda item will be provided at the meeting.
BUDGET/FINANCIAL SUMMARY
COMPREHENSIVE PLAN GOAL
LEGAL REVIEW
Sent to Legal: YES: NO:
Approved by Legal: YES: NO:
Comments:
RECOMMENDATIONS/COMMENTS

# REPORT Monthly Marketing Performance

Prepared for South Padre Island

Period: February 2017 Date: 3/22/2017



# Monthly Highlights

theatkinsgroup

## Highlights

#### **Summary Of Media Activity**

- College Spring Break, Family Spring Break, Family Leisure Midwest/Canada, and Mexico campaigns continued with the same campaign messaging from previous months
- Keywords optimizations help PPC performance by increasing ad clicks and campaign CTR, and moving up page positions
- Site optimizations were made to increase performance within the display campaign
- ▶ A new Google Analytics profile was created to launch a clean slate for SPI starting 2017

#### the atkins group

#### **KPIs**

- Over **14 million ads impressions** were delivered this month from all digital ads
- Search advertising is generating the strongest CTR (~2%) compared to all digital platforms
- With over 401,000 page views, the SPI website saw a nearly 10% increase from the previous month, even with the same media spend
- College Instagram campaign continues to improve on both CPC and CTR
- Over 1.3 million users were retargeted with display ads after visiting the SPI website
- Device ID targeting shows exceptional performance with CTRs exceeding industry benchmarks tenfold

# Highlights Monthly Insights

Assessment	Recommendations
Keywords optimizations produced more positive page positions for AdWords	Continue to monitor high performing keywords in all campaigns and optimize where possible
Family Spring Break video is highly out performing all static creative	Continue to prioritize video creative and remove underperforming static posts
Mobile/tablet is outperforming desktop for standard display campaigns	Monitor budget and determine if device optimizations are necessary
Removing certain sites within the Q1Media network increased CTR by over 40%	Continue to optimize site list and remove under- performing sites

# Funnel Stage Performance

Awareness, Engagement and Conversion results on all media platforms and services

theatkinsgroup

## **Awareness**

#### **Funnel Performance**

#### **Public Relations Results:**

- <u>TourTexas.com</u> feature "South Padre Island"
- USA Today feature "The best beaches in Texas"
- The Dallas Morning News feature "The Texas coast gets ready for spring break with beefed-up beached and new activities"
- The Daily Nebraskan feature "Fun, low-cost spring break destinations to help you destress"

Metric	Feb 2017	Feb 2016*
Ad Impressions	14,709,584	N/A
Ad Clicks	114,851	N/A
Website Visits	165,424	N/A
Website Pageviews	401,856	N/A
Unique Visitors	317,980	N/A
Print Impressions	8,105,042	N/A
Broadcast Impressions	785,850,310	N/A
OOH Impressions	4,310,000	N/A



## Engagement

#### **Funnel Performance**

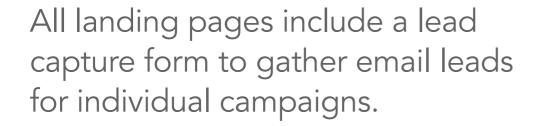
Users visiting the landing pages stayed nearly two minutes per session. This average session time shows users are reading and engaging with content on SoPadre.com.

Social engagement increased 2% from the previous month with the same amount of spend.

Metric	Feb 2017	Feb 2016*
Avg Time on Website	1:56	1:43
Avg Website Pageviews	2.43	2.81
Website Bounce Rate	58%	19%
Social Engagement	82,001	N/A

## Conversion

#### **Funnel Performance**



College Spring Break is the strongest campaign generating over nearly 3,000 email leads.

Campaign	Email Leads
Spring Break: College	2,665
Spring Break: Family	23
Family Leisure	273
Groups and Meetings	40

## sopadre.com Maintenance Plan

Prepared for **South Padre Island**Date: 3/22/2017



### Website Goals

- South Padre Brand/Destination Awareness
- Leads for targets audiences (Family, Spring Break, Winter Texans, Meetings etc)
- Promote community engagement (Lodging, Local Business, Events, etc)





# Task Responsibility

#### The Atkins Group

- Daily cloud backups
- Wordpress Core Upgrades Currently installed 4.7.2
- Uptime monitoring
- Search Engine Optimization
- Web Analytics reporting
- Broken page checks
- Link checks
- Creative maintenance & design work

#### CVB

- Link checks
- Broken page checks
- Listing removals/updates
- Event Calendar Updates
- Deals/Packages removals/updates





### **Current Efforts**

- Primary Page Content Updates
- Listing Update Ticketing System
- Update the events calendar with promoted events
- Managing the Spring Break Page
- Ad placements
- Booking API (book now) on the listings single level

#### Future Recommendations

- TripAdvisor API (real comments, reviews, photos)
- Conduct real user testing



