NOTICE OF CONVENTION AND VISITOR ADVISORY BOARD MEETING CITY OF SOUTH PADRE ISLAND

WEDNESDAY, MARCH 23, 2022

2:00 PM AT THE MUNICIPAL BUILDING, CITY COUNCIL CHAMBERS, 2ND FLOOR 4601 PADRE BOULEVARD, SOUTH PADRE ISLAND, TEXAS

- 1. Call to Order
- 2. Pledge of Allegiance
- 3. Public Comments and Announcements

This is an opportunity for citizens to speak to the Board relating to agenda or non-agenda items. Speakers are required to address the Board at the podium and give their name before addressing their concerns. [Note: State law will not permit the Board to discuss, debate or consider items that are not on the agenda. Citizen comments may be referred to the Board or may be placed on the agenda of a future Convention and Visitors Bureau meeting]

- 4. Approve Consent Agenda
 - 4.1. Approve the meeting minutes for the February 23, 2022 regular meeting. (Till)
 - 4.2. Approve the excused absences for Vice Chairman Tom Goodman and Board Member Bob Friedman. (Till)
- 5. Regular Agenda
 - 5.1. Discussion and action concerning the election of officers for the 2022 calendar year-CVAB Chairman and Vice Chairman. (Till)
 - 5.2. Presentation and update on Airport news. (Moore)
 - *Valley International Airport
 - *Brownsville Airport
 - *McAllen Airport
 - 5.3. Presentation and discussion by Predictive Data Lab on campaign performances, KPIs and analytics. (Moore)
 - 5.4. Presentation and discussion regarding the Director's Report. (Moore/Rodriguez)
 - 1.) Special Events
 - 2.) Social Media

Agenda: MARCH 23, 2022



- 3.) Cision
- 4.) PR Efforts
- 5.) SPI CTA Program
- 6.) New Creative
- 5.5. Update, discussion, and possible action on new marketing plan for media placement (\$500,000) and creative content (\$100,000) in FY 21/22. (Moore)
- 5.6. Discussion and action concerning the new meeting date for April 2022. (Till)

6. Adjourn

NOTE:

One or more members of the City of South Padre Island City Council and Special Events Committee may attend this meeting; if so, this statement satisfies the requirements of the OPEN MEETINGS ACT.

DATED THIS DAY, MARCH 18, 2022

Linette Hernandez, CVB Management Assistant

I, THE UNDERSIGNED AUTHORITY, DO HEREBY CERTIFY THAT THE ABOVE NOTICE OF MEETING OF THE CONVENTION AND VISITORS ADVISORY BOARD OF THE CITY OF SOUTH PADRE ISLAND, TEXAS IS A TRUE AND CORRECT COPY OF SAID NOTICE AND THAT I POSTED A TRUE AND CORRECT COPY OF SAID NOTICE ON THE BULLETIN BOARD AT CITY HALL/MUNICIPAL BUILDING ON FRIDAY, MARCH 18, 2022 AT/OR BEFORE 5:00 PM AND REMAINED SO POSTED CONTINUOUSLY FOR AT LEAST 72 HOURS PRECEDING THE SCHEDULED TIME OF SAID MEETING.

Linette Hernandez, CVB Management Assistant

THIS FACILITY IS WHEELCHAIR ACCESSIBLE, AND ACCESSIBLE PARKING SPACES ARE AVAILABLE. REQUESTS FOR ACCOMMODATIONS OR INTERPRETIVE SERVICES MUST BE MADE 48 HOURS PRIOR TO THIS MEETING. PLEASE CONTACT BUILDING OFFICIAL, GEORGE MARTINEZ AT (956)761-8103.



Agenda: MARCH 23, 2022 - CONVENTION AND VISITOR ADVISORY BOARD MEETING Convention And Visitors Advisory Board

MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Approve the meeting minutes for the February 23, 2022 regular meeting. (Till)

ITEM BACKGROUND

N/A

BUDGET/FINANCIAL SUMMARY

N/A

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No

Approved by Legal: No

MEETING MINUTES CONVENTION AND VISITOR ADVISORY BOARD MEETING CITY OF SOUTH PADRE ISLAND

WEDNESDAY, FEBRUARY 23, 2022

I. CALL TO ORDER

The Convention and Visitors Advisory Board of the City of South Padre Island, Texas held a regular meeting on Wednesday, January 26, 2021 at the South Padre Island City Council Chambers, 4601 Padre Boulevard, South Padre Island, Texas. Chairman Sean Till called the meeting to order at 9:04 am. A quorum was present: Board Members Bryan Pinkerton, Chad Hart, Daniel Salazar and Rene Valdez were present. Vice Chairman Tom Goodman and Board Member Bob Friedman were absent.

City Officials: There were no city officials present.

CVB Staff: CVB Interim Director Lori Moore, Senior Marketing and Communications Manager Teresa Rodriguez (virtually), Special Events Coordinator April Brown, Marketing and Communications Specialist Denise Hernandez, and Management Assistant Linette Hernandez.

II. PLEDGE OF ALLEGIANCE

CVB Chairman Sean Till led the pledge of allegiance.

III. PUBLIC COMMENTS AND ANNOUNCEMENTS: Lori welcomed new Board Member Rene Valdez and made a comment regarding Pier 19 burning down and announced condolences to Bob Friedman and his staff.

IV. APPROVE CONSENT AGENDA

- 4.1. Approve the meeting minutes for the January 26, 2022 regular meeting. Board Member Daniel Salazar made the motion to approve, seconded by Board Member Bryan Pinkertion. Motion carried unanimously.
- 4.2. Approve the excused absence for Vice Chairman Tom Goodman for the January 26, 2022 regular meeting. Board Member Daniel Salazar made the motion to approve, seconded by Board Member Bryan Pinkertion. Motion carried unanimously.
- 4.3. Approve the Special Events Committee post-event report for SPI Kite Fest 2022. Board Member Daniel Salazar made the motion to approve, seconded by Board Member Bryan Pinkertion. Motion carried unanimously.

V. REGULAR AGENDA

5.1. Discussion and action concerning the election of officers for the 2022 calendar year-CVAB Chairman and Vice Chairman. Chairman Sean Till pulled this agenda item from the meeting due to two of the board members being absent. This agenda item will be brought back for action at the next meeting.

- 5.2. Presentation and discussion on Spring Break performance and the Q1 Marketing Plan for FY 21/22. The Zimmerman Agency presented virtually regarding the spring break campaign results. The board had several questions regarding the performance.
- 5.3. Presentation and discussion by Predictive Data Lab on campaign performances, KPIs and analytics. Carlos presented virtually and provided information on their analysis of the Zimmerman Spring Break Campaigns and explained the services that they provide.
- 5.4. Presentation and recap on the 2021 McAllen Holiday Parade. The City of McAllen presented at the podium and provided information regarding the success of the 2021 Holiday Parade.
- 5.5. Discussion and possible action to approve the funding request for the following Special Events: (Brown)
 - * Flag Football World Championship Tour South Padre Regional in April 2022
 - * SPI Half Marathon in November 2022
 - * Texas Gulf Association State Championship in April/May 2022

 Special Events Manager April Brown to the podium to provide an update on all SEC approved events and the dates of the events. Board Member Daniel Salazar made a motion to approve all events, seconded by Board Member Chad Hart. Motion carried unanimously. Flag Football World Championship Tour South Padre Regional in Aprill 2022 was approved for \$3,000 in funding towards marketing. SPI Half Marathon in

November 2022 was approved for \$10,000 in funding towards marketing. Texas Gulf Association State Championship in April/May 2022 was approved for \$3,000 in funding towards marketing and \$2,000 in operational costs.

- 5.6. Update regarding the following Special Events: (Brown)
 - * American Junior Golf Association Tournament in June 2022
 - * Splash in April/May 2022

Special Events Manager April Brown to the podium to provide an update on all SEC approved events and the dates of the events.

- 5.7. Discussion and possible action to approve the contract renewal for the Lamar digital billboards. (Rodriguez)
 - * McAllen/Laredo/Austin: March-May 2022.
 - * Oklahoma: April-September 2022

Board Member Bryan Pinkerton made a motion to approve, seconded by Board Member Chad Hart. Motion carried unanimously.

- 5.8. Discussion and possible to approve the Rio Sports Live marketing/media buy for March-September 2022. Board Member Daniel Salazar made a motion to approve the marketing buy for \$5,000 per month for 7 months, seconded by Board Member Rene Valdez. Motion carried unanimously.
- 5.9. Discussion and action concerning the new meeting date for March 2022. The next meeting was scheduled for Wednesday, March 23, 2022 at 2pm.

VI. ADJOURN

| Meeting was adjourned at 11:05am. | | |
|---|--|--|
| Linette Hernandez, CVB Management Assistant | | |
| Approved by: | | |
| Sean Till, CVAB Chairman | | |

MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Approve the excused absences for Vice Chairman Tom Goodman and Board Member Bob Friedman. (Till)

ITEM BACKGROUND

N/A

BUDGET/FINANCIAL SUMMARY

N/A

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No

Approved by Legal: No

MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Discussion and action concerning the election of officers for the 2022 calendar year-CVAB Chairman and Vice Chairman. (Till)

ITEM BACKGROUND

N/A

BUDGET/FINANCIAL SUMMARY

N/A

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No

Approved by Legal: No

MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Presentation and update on Airport news. (Moore)

- *Valley International Airport
- *Brownsville Airport
- *McAllen Airport

ITEM BACKGROUND

N/A

BUDGET/FINANCIAL SUMMARY

N/A

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No

Approved by Legal: No

MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Presentation and discussion by Predictive Data Lab on campaign performances, KPIs and analytics. (Moore)

ITEM BACKGROUND

N/A

BUDGET/FINANCIAL SUMMARY

N/A

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No

Approved by Legal: No

MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Presentation and discussion regarding the Director's Report. (Moore/Rodriguez)

- 1.) Special Events
- 2.) Social Media
- 3.) Cision
- 4.) PR Efforts
- 5.) SPI CTA Program
- 6.) New Creative

ITEM BACKGROUND

N/A

BUDGET/FINANCIAL SUMMARY

N/A

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No

Approved by Legal: No





SPECIAL EVENTS

Special Events



February Events

- SPI Kite Fest
 - o Feb. 3-5, 2022
 - SPI CC & the Flats
 - Estimated attendance:
- Winter Outdoor Wildlife Expo
 - Feb. 8 12, 2022
 - o SPI Birding Center
 - o Estimated attendance: 1,607



Upcoming March/April Events

- SPI Sprint Triathlon
 - Scheduled for March 26, 2022
 - Parrot Eyes
- Longest Causeway Run/Walk
 - o Scheduled for April 9, 2022
- Splash
 - Scheduled for April 28 May 1, 2022
 - HIG Beach Resort/Clayton's Beach Bar, 2021



GROUPS & MEETINGS

Groups & Meetings



Sales Efforts

- Travel & Tradeshow Schedule
 - Attended
 - TSAE Women's Summit
 - Feb 16-17, 2022
 - Plano, Texas
 - Upcoming
 - TSAE Social Networking
 - April 01, 2022
 - Houston, Texas
 - DFWAE Association Day 2022
 - April 25, 2022
 - Irving, Texas
 - TSAE Open
 - April 27, 2022
 - Austin, TX

Sales Efforts

- Total Leads Sent: 32
- Room Nights Booked: 4166

Bid Presentation

CEAT-Code Enforcement Association of Texas

- February 10-12, 2022
- Laredo, Texas
- Definite for 2024

Team Update

New Sales Manager: Mariana Estrada

Facility Booking Coordinator: Yolanda Davila



ORGANIC SOCIAL MEDIA OVERVIEW



Facebook Top Posts





(Visit South Padre Island

Fri 1/28/2022 1:32 pm PST

Come fly with us at the 2022 SPI Kite Fest \$\text{\text{\$\text{S}}}\$ Enjoy the weekend watching beautifully crafted kites dance in the wind. The outdoor festival is free and open to the public. ...



| Total Engagements | 7,847 |
|-------------------|-------|
| Reactions | 3,217 |
| Comments | 666 |
| Shares | 611 |
| Post Link Clicks | _ |
| Other Post Clicks | 3,353 |
| | F |



(3 Visit South Padre Island Wed 1/19/2022 4:03 pm PST

CLOSED * G! FTAWAY* Love is in the air and Valentine's Day is right around the corner. We want to treat you and your significant other to a romantic getaway on South Pad...



| Total Engagements | 3,128 |
|-------------------|-------|
| Reactions | 1,391 |
| Comments | 328 |
| Shares | 171 |
| Post Link Clicks | 50 |
| Other Post Clicks | 1,188 |
| | € |



(7) Visit South Padre Island

Tue 1/18/2022 3:28 pm PST

One of the most unique features about South Padre Island is that you can LITERALLY cook your catch! A In honor of this, we celebrate #NationalCookYourCatchDay every year on...



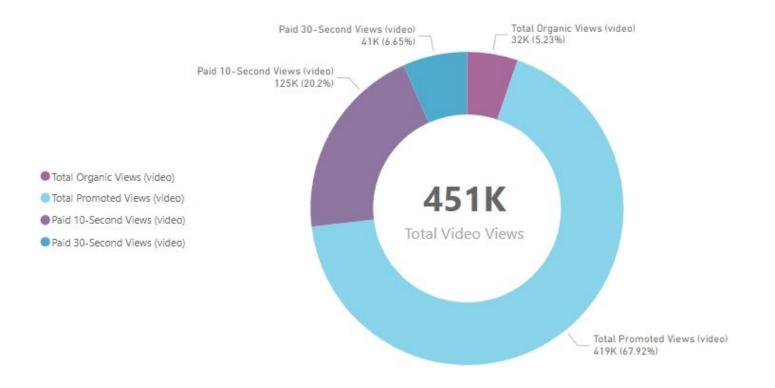
| Total Engagements | 2,286 |
|-------------------|----------|
| Reactions | 1,254 |
| Comments | 44 |
| Shares | 46 |
| Post Link Clicks | 1 |
| Other Post Clicks | 941 |
| | (|



Facebook Video Performance



Video Performance



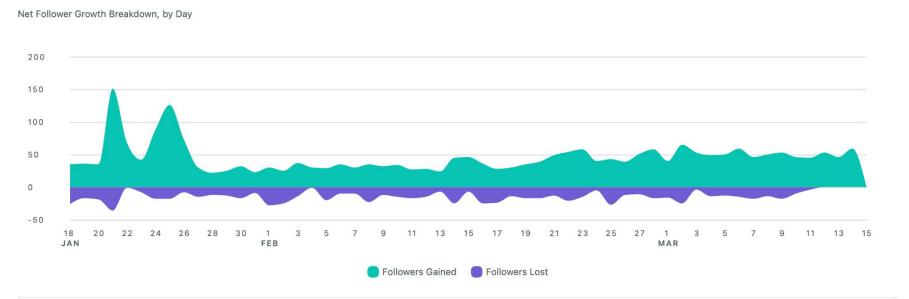


Instagram Audience Growth



Audience Growth

See how your audience grew during the reporting period.



| Audience Metrics | Totals | % Change |
|---------------------|--------|------------------|
| Followers | 46,810 | ₹3.8% |
| Net Follower Growth | 1,732 | ₹ 289.2 % |
| Followers Gained | 2,547 | ⊅ 98.2% |
| Followers Lost | 815 | ⊿ 3% |



Instagram Top Posts





o visitsouthpadreisland

Fri 2/25/2022 10:05 am PST

A Dose of aerial views coming your way ∰ The Entertainment District is your one-stop for great food, live music, and sunset views! ■: @jsickingphoto #SoPadre



| Total Engagements | 1,355 |
|-------------------|-------|
| Likes | 1,284 |
| Comments | 10 |
| Saves | 61 |
| | • |



visitsouthpadreisland Wed 1/19/2022 3:29 pm PST

* G! FTAWAY* Love is in the air and Valentine's Day is right around the corner. We want to treat you and your

significant other to a romantic getaway on South Padre...



| Total Engagements | 1,353 | |
|-------------------|----------|--|
| Likes | 905 | |
| Comments | 429 | |
| Saves | 19 | |
| | 3 | |



o visitsouthpadreisland

Fri 1/28/2022 1:50 pm PST

Come fly with us at the 2022 SPI Kite Fest \mathfrak{T} Enjoy the weekend watching beautifully crafted kites dance in the wind. The outdoor festival is free and open to the public. ...



| Total Engagements | 1,202 |
|-------------------|-------------|
| Likes | 1,108 |
| Comments | 26 |
| Saves | 68 |
| | (3) |

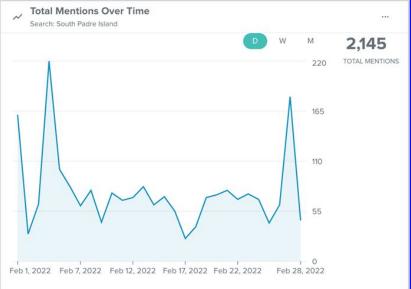


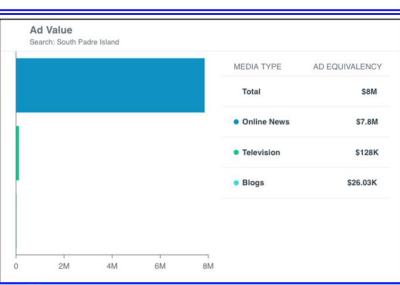


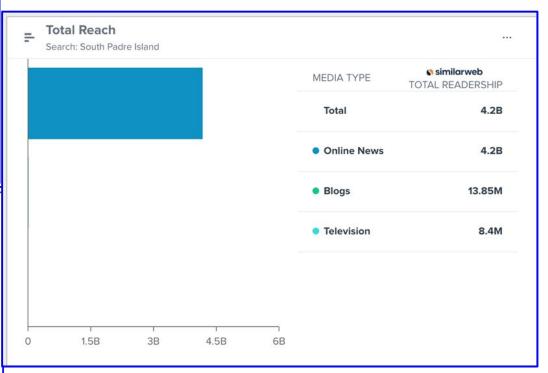
CISION REPORT

Cision Report December 2021









2.1K

Total Mentions

The total number of news stories for a specified time period.

4.2B

Total Reach

A globally consistent baseline metric for measuring the reach of a media outlet.

\$8M

Total Publicity Value

A scoring system that creates an approximate value for a news article.



Cision Report November 2021



Top Stories (Headlines)



Elon Musk Says he will send a prototype of SpaceX's Starship to a nearby Texas airport for a public display

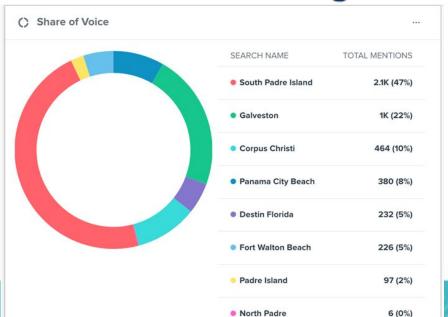


77 gerettete Schildkröten in Texas wieder ausgesetzt (77 rescued turtles released in Texas)



Surfside Beach Ranks Top 3 In Affordable Vacations, According to HomeToG.

Share of Coverage



Top Locations by Country

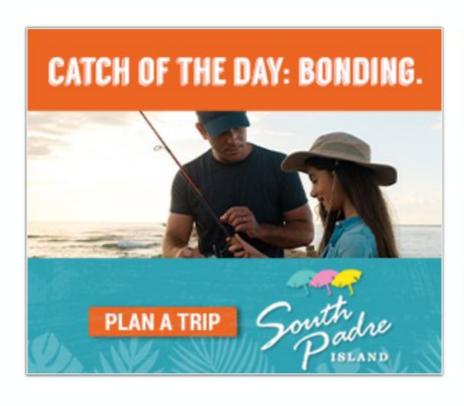
| 0 | United States | 1.9 K |
|---|-----------------------|-------|
| 0 | Canada | 23 |
| 0 | Mexico | 16 |
| 0 | United Kingdom | 15 |
| 0 | Germany | 11 |
| 0 | India | 10 |
| 0 | Italy | 10 |
| 0 | Turkey | 05 |



Creative

Digital - Family Spring Break







Digital - Family Spring Break





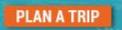
SPEND SPRING BREAK NEAR THE SHORE BREAK.







Bonding.



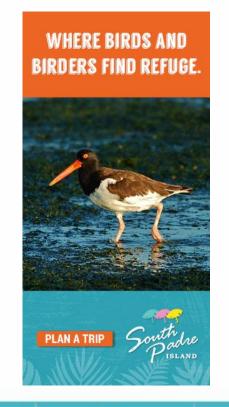


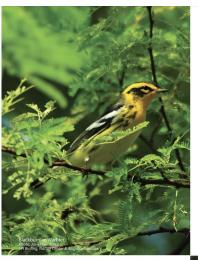
Nature/Print & Digital













Where will I view from today?

It's a nice day – the bird blinds on the water took inviting. Then again, the 3,300 feet of boardwalk across the marsh might be the sweet spot. Shoot! I almost forgot about the five-story viewing tower. Decisions, decisions...

If I was a rare bird, where would I be?

That's as hard as it gets.





Social Media: College and Family Spring Break















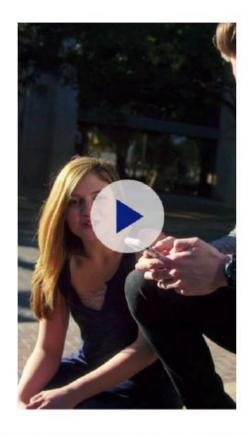


FACEBOOK/INSTAGRAM: FAMILY





FACEBOOK/INSTAGRAM: COLLEGE



TIK TOK / SNAPCHAT : COLLEGE

Mexico campaigns













PR Efforts

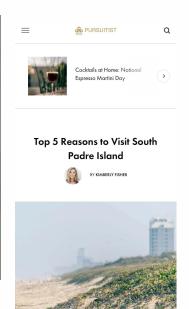
Interviews: 12

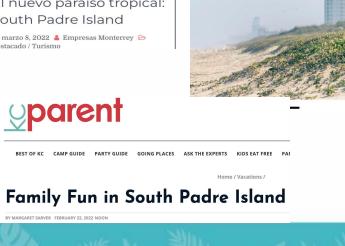
Press Releases: 2

Travel Writers/ Influencers: 12

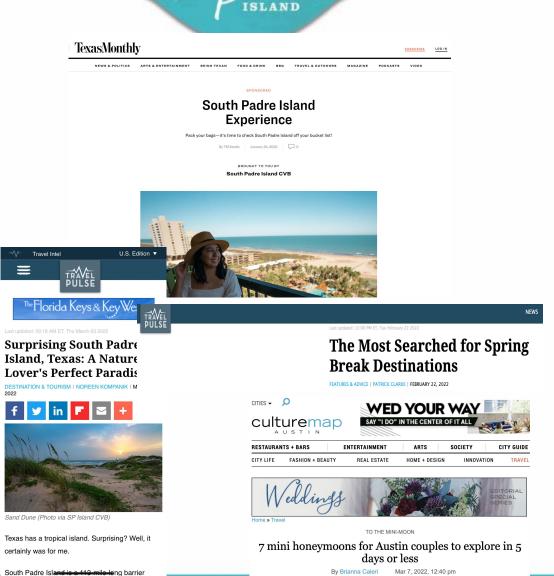
Number of Stories: 18













PR Efforts - Charro Days



South Padre Island participated during the 85th Annual Charro Days in Brownsville, Texas

Date: February 25-26, 2022

Total Attendance: 0ver 40,000 people





SPI CTA Program





Certified Tourism Advisor Program Certification

Presented by South Padre Island CVB

Included in the Program

- The program consists of a 2-hour class and a 2-hour tour.
- The course will cover general ideas of why tourism and hospitality are essential.
- Participants will learn about everything
 South Padre Island offers, from hotels,
 restaurants, and activities.

- How to Provide Better Customer
 Service to our Visitors
- New Attractions in South Padre Island
- What to do in South Padre Island
- The Role of South Padre Island CVB
- The Economic Impact of Tourism on our City

SPI CTA Program



Logo & Certificate





MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Update, discussion, and possible action on new marketing plan for media placement and creative content in FY 21/22. (Moore)

ITEM BACKGROUND

\$500,000 for media placement \$100,000 for creative content

BUDGET/FINANCIAL SUMMARY

02-594-0531

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No Approved by Legal: No



South Padre Island In house buys FY2021/2022 Q2-Q3-Q4

Mart | May Digital GEO Targeting Adults 25-55 Rio Sports Streaming TV RGV, Corpus HHI \$75k \$30,000 \$30,000 TV / Streaming HHI \$75k+ No Children Adults 35-64 \$22,500 Tegna Streaming TV DFW Streaming TV /Live TV HHI \$75k+ No Children Adults 35-64 \$15,000 Tegna Houston Streaming TV Tegna San Antonio HHI \$75k+ No Children Adults 35-64 \$16,500 Tegna Broadcast TV HHI \$75k+ No Children Adults 35-64 \$15,000 \$69,000 Billboards Digital Billboards McAllen/Austin/San Antonio \$48,150 Digital Billboards Oklahoma City \$49,000 \$97.150 \$196,150 Texas Streaming TV HHI \$75k+ Adults 35-64 \$13,800 Spectrum Reach Austin/Houston/ San Antoni United Radio Display & Native RGV / Laredo HHI \$75k+ Adults 35-64 \$8,000 1 Full page/ Print & Digital De Shopping RGV/ Northern Mexico HHI \$75k+ Adults 35-64 \$10,400 TV Station /Digital HHI \$75k+ Adults 25-54 \$25,000 Entravision GEO Fencing / Digital RGV / Laredo HHI \$75k+ \$25,000 Adults 35-64 Billboard RGV HHI \$75k+ Adults 35-64 \$6,250 1 Full page/ Print & Digital RGV \$3,200 Socialife HHI \$75k+ Adults 35-64 TV Azteca TV Station /Digital RGV / Laredo HHI \$75k+ Adults 35-64 \$15,000 Nexstar- Channel 4 TV Station /Digital RGV HHI \$75k+ Adults 25-54 \$12,500 KRGV- Channel 5 TV Station /Digital RGV HHI \$75k+ Adults 35-64 \$8,400 \$127,550 Northern Mexico Campaign \$1,000 Print/Digital Carretera/ Portal Informativ Monterrey Medium & High Income Adult 18-54 Medium & High Income Adult 18-54 \$3,000 Online **Empresas Monterrey** RGV Television Televisa Tamaulipas Matamoros/Reynosa/RGV Medium & High Income Adult 18-54 \$20,000 Televisa Monterrey Monterrey Medium & High Income Adult 18-54 \$25,000 Newspaper- Digital & Radic EL Norte Medium & High Income Adult 35-64 \$23,250 \$4,500 Newspaper- Digital & Radic ABC Noticias Monterrey Medium & High Income Adult 25-54 Monterrey \$3,000 Outdoor Grupo Alegria Billboard Monterrey International Billboards \$6.800 Outdoor Monterrey International Billboards Guadalajara \$9,750 \$96,300 Airlift Marketing/Direct Flights romoting Direct Flights: Austin McAllen International Airpo \$80,000 Brownsville-SPI Internation Houston Guadalajara Monterrey Total Media Buy: \$500,000 Creative Bus wraps new creative Airports Spanish ads in Mexico \$100,000 **Enrique Leal Videos Total Creative** Additional Funds (\$600K) Grand Total: \$600,000

MEETING DATE: March 23, 2022

NAME & TITLE: Linette Hernandez, Management Assistant

DEPARTMENT: Convention and Visitors Bureau

ITEM

Discussion and action concerning the new meeting date for April 2022. (Till)

ITEM BACKGROUND

N/A

BUDGET/FINANCIAL SUMMARY

N/A

COMPREHENSIVE PLAN GOAL

N/A

LEGAL REVIEW

Sent to Legal: No

Approved by Legal: No