NOTICE OF WORKSHOP CITY OF SOUTH PADRE ISLAND CONVENTION AND VISITORS ADVISORY BOARD

<u>Note:</u> There may be one or more members of the South Padre Island City Council and the Special Events Committee attending this meeting, and if so, this statement satisfies the requirements of the open meetings act.

NOTICE IS HEREBY GIVEN THAT THE CONVENTION AND VISITORS ADVISORY BOARD OF THE CITY OF SOUTH PADRE ISLAND, TEXAS WILL HOLD A WORKSHOP ON:

THURSDAY, MAY 30, 2019

9:00 A.M. AT THE MUNICIPAL BUILDING, CITY COUNCIL CHAMBERS, 2ND FLOOR 4601 PADRE BOULEVARD, SOUTH PADRE ISLAND, TEXAS

- 1) Call to order.
- 2) Pledge of Allegiance.
- 3) Presentation and discussion regarding FY 2019/2020 Marketing Budget and overview. (Caum)
 - a) Marketing Budget
 - b) Incremental Enhancements
 - Fall Texas Incremental
 - Spring Break College Roadshow Incremental
 - Frontier Airlines Incremental (Denver/Chicago Harlingen International Airport)
 - Spring Break Collegiate Incremental
 - Summer 2020 Incremental
 - c) Board Members Discussion

4) Adjournment.

DATED THIS THE 24TH DAY OF MAY 2019.

Rosa Zapata, CVB Executive Services Specialist

I, THE UNDERSIGNED AUTHORITY, DO HEREBY CERTIFY THAT THE NOTICE OF MEETING FOR THE CONVENTION AND VISITORS ADVISORY BOARD OF THE CITY OF SOUTH PADRE ISLAND, TEXAS IS A TRUE AND CORRECT COPY OF SAID NOTICE AND THAT I POSTED A TRUE AND CORRECT COPY OF SAID NOTICE ON THE BULLETIN BOARD AT THE CITY HALL/MUNICIPAL BUILDING ON May 24, 2019, at/or before 5:00 P.M. AND REMAINED SO POSTED CONTINUOUSLY FACTOR FRECEDING THE SCHEDULED TIME OF SAID MEETING.

Rosa Zapata, CVB Executive Services Specialist

THIS FACILITY IS WHEEL CHAIR ACCESSIBLE AND ACCESSIBLE PARKING SPACES ARE AVAILABLE. REQUESTS FOR ACCOMMODATIONS OR INTERPRETIVE SERVICES MUST BE MADE 48 HOURS PRIOR TO THIS MEETING. PLEASE CONTACT BUILDING OFFICIAL DAVID TRAVIS; ADA RESPONSIBLE PARTY AT (956) 761-8103.

MEETING DATE: May 30, 2019
NAME & TITLE: Ed Caum, CVB Director
DEPARTMENT: South Padre Island Convention and Visitors Bureau
ITEM
Presentation and discussion regarding FY 2019/2020 Marketing Budget and overview.
a) Marketing Budget
ITEM BACKGROUND
The CVA Board held their regular meeting on Wednesday, May 22, 2019. Discussion was held regarding 2019/20 FY proposed Media Flowchart and Marketing Budget. Chairman Salazar made the recommendation for a workshop to discuss 2019/20 FY Marketing Budget.
BUDGET/FINANCIAL SUMMARY
02-594 Marketing Budget
COMPREHENSIVE PLAN GOAL
Policy 1.1.5: The City should continue to market the Island's unique character and assets aggressively. Capturing the South Padre Island experience, distilling it into a marketing theme, and capitalizing on its message is critical for economic development efforts. The Island's eclectic style is a valuable economic commodity.
LEGAL REVIEW
Sent to Legal: YES: NO:X
Approved by Legal: YES: NO:X
Comments:
RECOMMENDATIONS/COMMENTS

MEETING DATE: May 30, 2019

NAME & TITLE: Ed Caum, CVB Director

DEPARTMENT: South Padre Island Convention and Visitors Bureau

Presentation and discussion regarding FY 2019/2020 Marketing Budget and overview. (Caum)

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EXPENDITURE REQUEST DETAIL

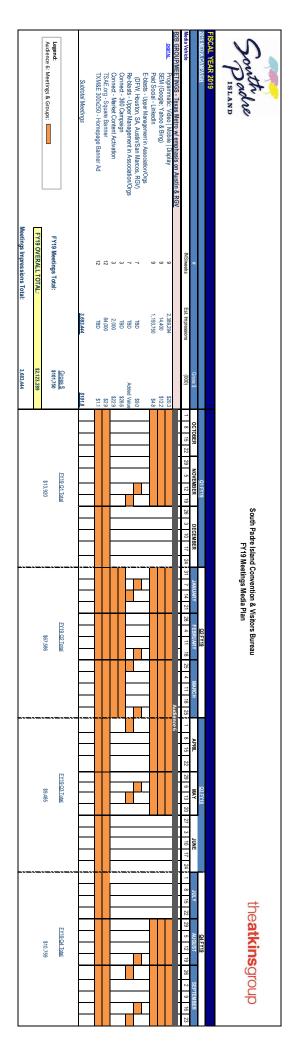
Fiscal Year 2019-2020

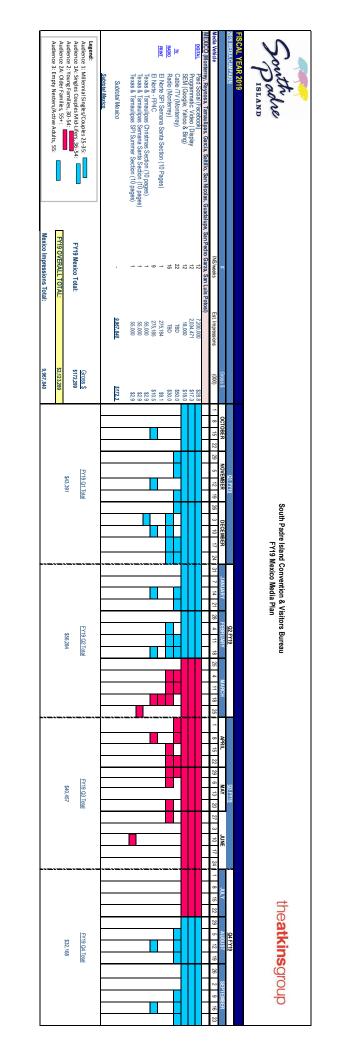
ARTMENT: Convention & Visitors Bureau DIVISION: Marketing

FUND: 2 ACCOUNT: 594

Object Code	Account Title	19/20 Base Budget	19/20 Enhanceme nt Request (s)	
0103	Video Media	0.00		
0108	Fulfillment and Postage	0.00	0.00	
0230	Stock-Promo Itemstrade	0.00		1
	shows		0.00	
0513	Training		7,650.00]
	Senior Marketing and Communications Manager Marketing and Communications			
	Specialist Specialist			
0530	Professional Services	603,500.00	0.00	1
0531	Media Placement	2,203,650.00		1
TAG	TAG Rio Grande Valley Media	2,202,020.00	0.00	4
TAG	TAG Mexico Media		0.00	4
TAG	TAG Texas Media		0.00	4
TAG	TAG Winter Texan/Central		0.00	1
	States Media		0.00	
TAG	TAG Spring Break Media		0.00	
TAG	TAG Overall Media Research,			Removed from 18/19
	Planning & Placement	ļ		TAG contract - group
	\$2,025,000.00			business media buy
		ļ	0.00	\$100,000
	In House Group Business			Added \$100,000 from
	(Digital Edge) \$200,000.00			new funds
	(\$100K from old TAG contract			
	plus \$100K from new			
	enhancement)		100,000.00)
	In House Misc. Marketing Buys			Additional \$50,000
	\$128,650.00 (\$78,650 from base			added to inhouse
	budget plus an additional \$50K	ļ j		media placement
	from new enhancement		50,000.00	
0533	Marketing	60,000.00	50,000.00	Additional \$50,000 added to inhouse software
0537	Production/Content	314,200.00		1
	Development		0.00	
TAG	TAG-Creative & Content Services \$194,200.00		0.00	
TAG	TAG-Production & Editing \$120,000.00		0.00	
0550	Travel Expense	10,000.00	3,968.50	1
TAG	Agency travel \$10,000 per year		0.00	
	Staff Travel \$3,968.50			
0559	Content Development	60,000.00	0.00	
TAG	TAG-Website Maintenance & Digital Development \$60,000.00		0.00	
	Department Totals:	3,251,350.00	211,618.50	
			5.1,5.5.00	

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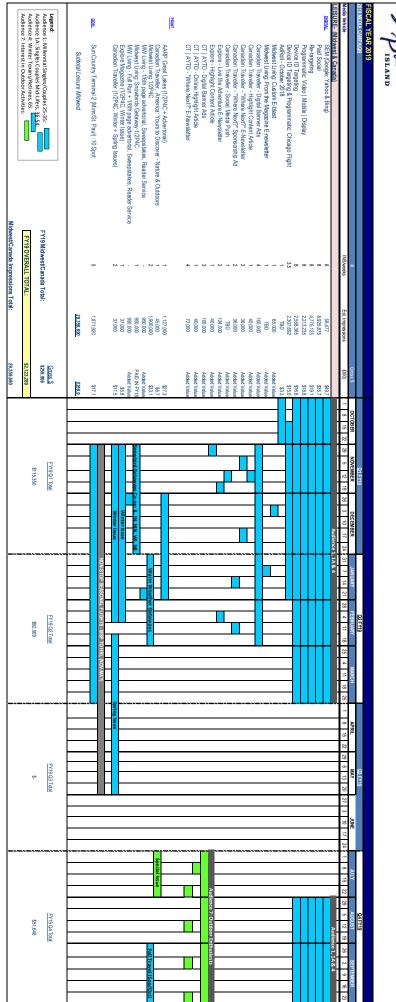


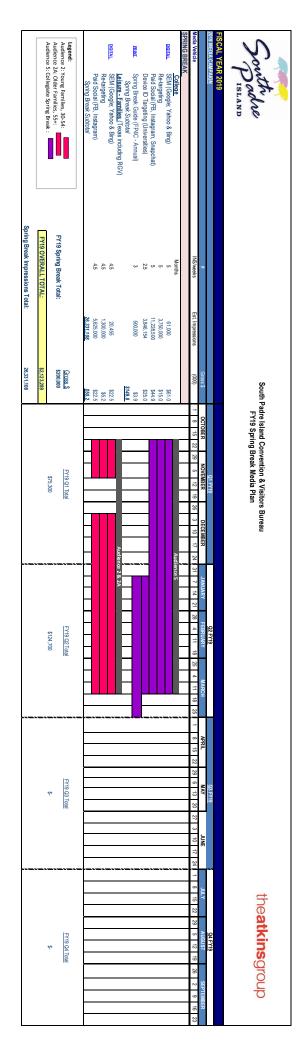




South Padre Island Convention & Visitors Bureau FY19 Midwest & Canada Media Plan



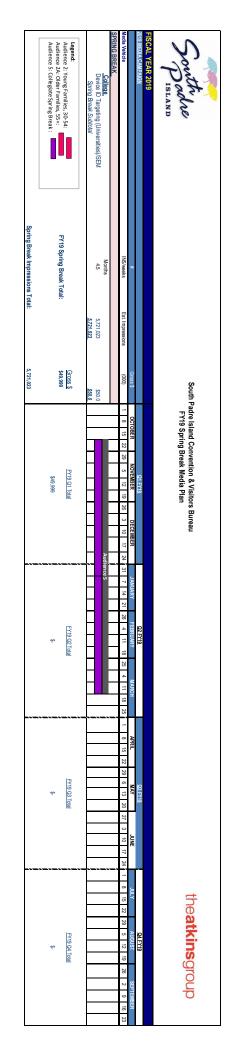


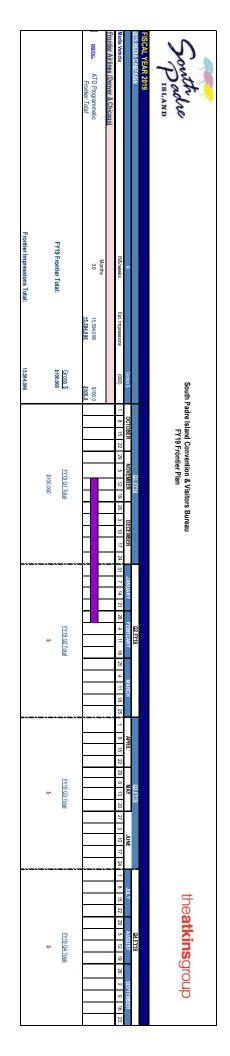


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Approved by Legal: YES: NO:X
Comments:

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Stantal English Stantal En	ı ≏ lò_	\$300.0 18,473,774	TOTAL FY19 FALL: TOTAL FY19 FALL IMPRESSIONS:	тота	
## Gross 5 OCTOBER NOVEMBER DECEMBER NS/weeks Impressions (000) 1 8 15 22 29 5 12 19 26 3 10 17		\$300.0	18,473,774		includes (1) Large Format Digital Board & (3) Digital Ad Panels Subtotal FY19 Fall Media Plan:
AMIPAIGN # Cross \$ OCTOBER NOVEMBER NOVE		\$25.1	TBD	œ	OUTDOOR La Plaza Mall (McAllen) Interactive Display
# Cross \$ OCTOBER NOVEMBER DECEMBER NS/weeks Inspessions (000) 1 8 15 22 29 5 12 19 26 3 10 17		\$17.1	2,142,855	ω	E-mail Blasts
## Cross \$ OCTOBER NOVEMBER DECEMBER NOVEMBER DECEMBER NOVEMBER DECEMBER NOVEMBER NOVEM	4	\$19.4	576,923	11	Gum Gum Ads (In-Screen Animated/Static)
## Gross \$ OCTOBER NOVEMBER DECEMBER NOVEMBER DECEMBER NOVEMBER DECEMBER NOVEMBER N	0	\$28.6	TBD	Flighted through year	VRBO (Link-In Custom Page)
# Gross \$ OCTOBER NOVEMBER DECEMBER NOVEMBER NOVEMB	4	\$27.4	2,166,667	=======================================	Digital OOH + re-targeting
AMPAICN # Gross \$ OCTOBER NOVEMBER DECEMBER INS/weeks Impressions (000) 1 8 15 22 29 5 12 19 26 3 10 17 gloches, Harringen/Weslaco/McAllen/Brownsville (Upper Valley only) Weeks 10, Twitter, Pinterest) Video Display Mobile Video Display Mobile Video Display Mobile Video Articles (3 Anides) 11 3,875,000 \$25.7 11 9,00,000 \$34.3		\$28.6	2,380,952	⇉	SpotX Digital Video (Weather Trigger)
# Gloss \$ OCTOBER NOVEMBER DECEMBER NOVEMBER DECEMBER NOVEMBER DECEMBER NOVEMBER NOVE	ω	\$34.3	900,000	11	Matador Network Branded Articles (3 Articles)
# Gross \$ OCTOBER NOVEMBER NOVEMBER NOVEMBER OCTOBER NOVEMBER OCTOBER NOVEMBER OCTOBER NOVEMBER OCTOBER NOVEMBER OCTOBER NOVEMBER NOVEMBE	.7	\$25.7	3,875,000	11	Programmatic: Video Display Mobile
# Gross \$ OCTOBER NOVEMBER DECEMBER INS/weeks Impressions (000) 1 8 15 22 29 5 12 19 26 3 10 17 19 19 10 17 19 19 10 19 11 1 1 1 1 1 1 1 1 1 1 1 1	.0	\$40.0	6,431,377	11	Paid Social (FB, IG, Twitter, Pinterest)
# Gross \$ OCTOBER NOVEMBER DECEMBER NS/weeks Impressions (000) 1 8 15 22 29 5 12 19 26 3 10 17	.7	\$53.7	5,307,692	11	DIGITAL Device ID Targeting
AMPAIGN # Gross \$ OCTOBER NOVEMBER DECEMBER INS/weeks Impressions (000) 1 8 15 22 29 5 12 19 26 3 10 17 19 19 19 19 19 19 19 19 19 19 19 19 19				Weeks	
AMPAIGN # Gross \$ OCTOBER NOVEMBER DECEMBER DECEMBER 17 17 18 15 22 29 5 12 19 26 3 10 17 17 18 18 18 18 18 18			n Antonio, Austin, Houston,	Minneapolis/St. Paul, Corpus Christi, Sa sville (Upper Valley only)	A's: Waco/Temple/Bryan, Detroit, Denver, Chicago, OdessaMidland. ₃r/Longview/Lufkin/Nacogdoches, Harlingen/Weslaco/McAllen/Brown
AMPAIGN Q1 FY19 # Gross \$ OCTOBER NOVEMBER	15 22 29 5 12 19 26 3 10 17	(000)	Impressions	INS/weeks	Wedia Vehicle
AMPAIGN	NOVEMBER	Gross \$		#	arket
EAR 2019	<u>Q1 FY19</u>				00K FALL FY19 MEDIA CAMPAIGN
					FISCAL YEAR 2019







South Padre Island Convention & Visitors Bureau FY19 \$100k Spring Break Media Push

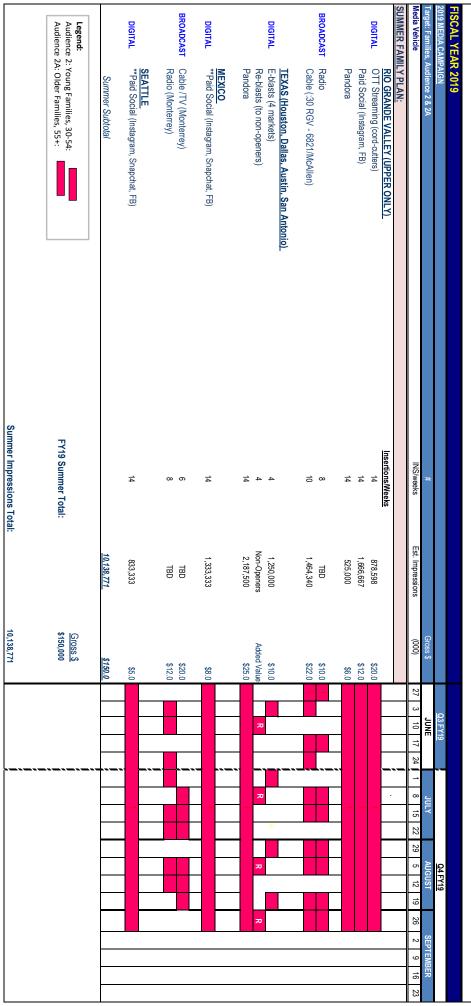
the**atkins**group

F <mark>ISCAL YEAR 2019</mark> 2019 MEDIA CAMPAIGN	AR 2019				Q2 FY19
get: **Univers	arget: **University List + Add Texas Schools & Oklahoma Schools	#		Gross \$	JANUARY FEBRUARY MARCH
Media Vehicle		INS/weeks	Est. Impressions	(000)	31 7 14 21 28 4 11 18 25 4 11 18
SPRING BREAK	AK				
	College	Insertions/Weeks			
DIGITAL	**Device ID Targeting	σ	1,142,857	\$9.1	
	**Paid Social (Instagram, Snapchat, FB)	ڻ.	2,666,667	\$18.3	
	**SEW/PPC	σ i	6,000 dicks	\$10.3	
	**YouTube Video (:15 or :30)	51	538,462	\$8.0	
	Pre-roll Video (ZIPs :15 or :30)	Ο Ί	514,077	\$7.6	
	Connected TV/OTT (SA, Austin, Dallas, Houston)	O1	625,000	\$26.9	
	E-mail Blast #1 (Texas & Oklahoma College Students)		154,882	\$1.2	
	E-mail Blast #2 (To Openers of E-blast #1)		TBD	\$0.6	
	Re-blast #3 (To Non-Openers)		TBD	Added Value	
	The Daily Texan (UT Austin) Online Rectangle	4	320,000	\$1.9	
	The Daily Texan (UT Austin) Mobile Banner	2	160,000	\$1.1	
	The Daily Texan (UT Austin) E-Newsletter	2	11,400	Added Value	
	The University Star (Texas State) Online - Leaderboard	4	TBD	\$0.6	
	The University Star (Texas State)- Facebook	51	TBD	\$0.3	
	The University Star (Texas State) - Twitter	σ	TBD	\$0.3	
H00	UT Austin Campus Permanent Bulletin (Guadalupe/Nueces)	4	537,128	\$7.4	
	Production Cost			\$0.8	
PRINT	The University Star Newspaper (Texas State) - Front Strip - Spring Break Edition (Tuesday)	→	5,000	\$0.6	
	The Daily Texan Newspaper (UT Austin) - Front Strip - (Various Days)	4	48,000	\$2.1	
	The Daily Texan Newspaper (UT Austin) - SXSW Special Edition	_	12,000	\$0.6	
	The Paisano Newspaper (UTSA) - Front Strip - Tuesday	2	14,000	\$1.1	
V	UT Austin - Student TV Station (120 :15 spots)	4	1,000,000	\$1.1	
	Spring Break Subtotal		7,749,473	\$100.0	
Legend:				Gross \$	
Audience Audience	Audience 2: Young Families, 30-54: Audience 2A: Older Families, 55+:	FY19 Spring Break Total:		\$100,000	
Addience	Audience 3. Collegiate Spiring Break.				
	S	Spring Break Impressions Total:		7,749,473	



South Padre Island Convention & Visitors Bureau FY19 \$150k Summer Media Push

the atkins group



MEETING DATE: May 30, 2019
NAME & TITLE: Ed Caum, CVB Director
DEPARTMENT: South Padre Island Convention and Visitors Bureau
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LEGAL REVIEW
Sent to Legal: YES: NO:X
Approved by Legal: YES: NO:X
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FY19 Summer Incremental Campaign

June - August 2019

Budget: \$150,000

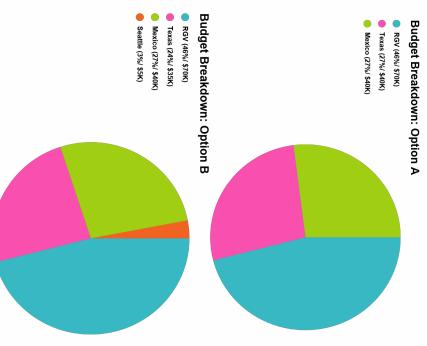
Objectives

- Boost family visitation during summer season
- Make travelers aware of South Padre Island's plethora of activities
- Increase awareness of and visitation to CVB website
- Provide multiple touch points for the message
- Utilize media with a high and efficient reach against various target audiences
- as contributing criteria for media selection Monitor response-rates, use CPI (cost-per-inquiry), Google Analytics, CPC (cost per click) etc.,

Target Audience: Leisure Travelers/ Families 25-54 with HHI \$75k

- Geography: Texas & Mexico
 Heavy emphasis on RGV (focus on upper Valley only)
 Drive/Fly markets: Houston, Dallas, Austin, San Antonio
 Monterrey, Reynosa, Tamaulipas, Garcia, Saltillo, San Nicolas, Guadalupe, San Pedro Garza, San Luis Potosi

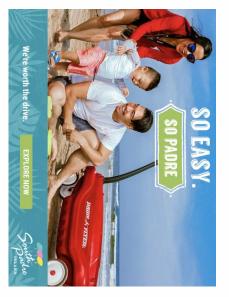
- Broadcast (TV, Radio)
- Internet
- (Paid social, E-blasts, Pandora, OTT Streaming)











Austin

RGV

San Antonio



We're worth the drive. EXPLORE NOW

Dallas/Houston



FY19 Spring Break Incremental (CMG & Inertia)

October 22, 2018 - March 17, 2019

Budget: \$49,999

Objectives

- Utilize Device ID targeting for Spring Break Identify specific universities in target locations Mobile and tablet
- 5.7MM impressions
- Once the device is identified, the ad is served and follows the device
- Influenced Location Visit Rate (iLVR)
 Number of visitors attributed to a campaign
- Location true lift study
- Determine incremental lift by comparing those consumers exposed to an ad vs. those not exposed, who then visited after the ad was served

Target Audience: Collegiate Spring Break

Geography: CMG & Inertia Tours (Targeted School List)
 MI, MN, SD, OH, IL, IA, NB, KS, MI, WI, ID, AR, OK, TX

Recommended Media

This campaign ran in conjunction with the current proposed Spring Break plan running from 10/22/18 - 3/17/19:

- SEM & Paid Social
- Re-targeting & Device ID

Clicks: 2,062	Impressions	CMG
CTR: 0.23%	898,391	Device ID
Clicks: 3,327	Impressions	Inertia Tours
CTR: 0.21%	1,588,664	Device ID
Clicks: 3,587	Impressions	CMG
CTR: 4.05%	88,646	SEM
Clicks: 2,808	Impressions	Inertia
CTR: 7.42%	37,864	SEM
Clicks: 11,784 CTR: 0.45%	Impressions 2,613,565	TOTAL

- Device ID drove a total of 639 visitors to the Island at an average of \$28 per
- **SEM** performed as the number one source of traffic to the site for this campaign with an overall CPC of \$3.30.



FY19 Spring Break Media Approach

October 22, 2018 - March 17, 2019

Budget: \$148,165.14

Objectives

- Utilize Device ID targeting for Spring Break
 Utilize Paid Social for promoting Spring Break Family through social channels
 Retargeting (Spring Break Family & Collegiate)

Target Audience: Collegiate Spring Break/ Families

Geography: Combined CMG/Inertia School Lists & Texas
• Drive/Fly markets: Houston, Dallas, Austin, San Antonio

Recommended Media Included SEM (Google, Yahoo, Bing); Retargeting; Social (Facebook, Instagram, Snapchat, Twitter and Pinterest); Device ID







Digital Banners



Print Ads/Front Strips

Social Media





Starting planning now for some Spring Break family - bonding. sopadre.com/family-spring-...







Starting planning now for some Spring Break family - bonding. Visit South Padre
©visitsouthpadre Follow





PLAN NOW



Visit South Padre Island | Family Fun for

Everyone

Ad www.sopadre.com

School is out for a week and there's no better time than Spring Break for family-bonding.

SPRING BREAK is yours Texas' Best





FY19 Spring Break Push October 22, 2018 - March 17, 2019

Budget: \$100,000

Objectives

- Utilize Device ID targeting for Spring Break
- Identify specific universities in target locations
- Mobile and tablet
- 5.7MM impressions
- Once the device is identified, the ad is served and follows the
- Influenced location Visit rate (iLVR)
- Number of visitors attributed to a campaigr
- Location true lift study
- Determine incremental lift by comparing those consumers exposed to an ad vs. those not exposed, who then visited after the ad was served.

Target Audience: Collegiate Spring Break

Geography: Combined CMG & Inertia School Lists

Recommended Media

This campaign ran in conjunction with the current proposed Spring Break plan running from 10/22/18 - 3/17/19:

- SEM & Paid Social
- Re-targeting & Device ID

Clicks: 1,805 CTR: .16%	Impressions 1,158,166	Video	Clicks: 4,420 CTR: 6.43%	Impressions 68,767	SEM
Clicks: 644,860 CTR: 94.62%	Impressions 681,526	SPOT X	Clicks: 8,193 CTR: 3.74%	Impressions 219,053	Facebook
Clicks: 795 CTR: 0.28%	Impressions 281,089	YouTube	Clicks: 8,574 CTR: 0.50%	Impressions 1,706,981	Instagram
Clicks: 392 CTR: 0.11%	Impressions 357,437	The Daily Texan	Clicks: 23,866 CTR: 1.32%	Impressions 1,812,278	Snapchat
Opens: 65,039 Open Rate: 21.2% Clicks: 6,288 CTR: 2.0%	Impressions 309,764	Eblasts	Clicks: 2,757 CTR: .26%	Impressions 1,064,975	Device ID
Clicks: 59,615 CTR: .77% Conversions: 3,695	Impressions 7,750,628	TOTAL	Clicks: 248 CTR: 2.37%	Impressions 10,478	University Star

- **SEM** performed with the strongest CTR across the additional platforms/media **Device ID** ranks as the best performing platform based on conversion numbers, providing the highest volume of conversions (visitorations) than any other platform for this additional
- **Instagram** and **Snapchat** ranked second and third best performing platforms based on total number of conversions, with some of the best **cost per click** and **cost per conversions**.











UT Campus Billboard

Spot X

E-blasts



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FY19 Chicago/Denver Frontier Incremental

November 12, 2018 - February 2, 2019 (12 weeks)

Budget: \$100,000/ Denver (\$60k) & Chicago (\$40k)

Objectives

Support Frontier Airlines' new direct flights from Denver and Chicago to Valley International Airport (HRL) to drive ticket sales for the December flight launch.

Target Audience:

- Winter Texans/Retirees 65+ with HHI \$75k+
- Adults 25-54 w/o children with HHI \$75k+

Geography: Denver and Chicago

Recommended Media

likely or in-market for travel to a beach destination. Utilize a blend of programmatic OOH (outdoor) and digital (programmatic, Device IS, Paid Social) in an effort to increase awareness of new flight with individuals that are

- Programmatic OOH
- Device ID Targeting
- Cross Platform Mobile & Display
- Facebook

Estimated Impressions: Denver (8,899,230)/ Chicago (6,078,600)

Clicks: 4,745 CTR: 0.14%	Impressions 3,499,504	Programmatic
Clicks: 12,235 CTR: 0.18%	Impressions 6,111,201	Device ID
	Impressions 1,236,669	ДООН
Clicks: 25,196 CTR: .16%	Impressions 16,051,403	TOTAL* with DOOH Impressions
Clicks: 25,196 CTR: 0.17%	Impressions 14,814,734	TOTAL

campaign: Programmatic: We used four different targeting strategies for our programmatic

- Whitelist Sites: .08% CTR
- Contextual Targeting: .12% CTR Behavioral Targeting: .12% CTR
- Geo-fencing: .13% CTR

Device ID: Towards the end of this campaign we added in Los Angeles and Seattle geos to target origin flights to South Padre Island. When we added in the LA and Seattle campaigns, we saw a spike in performance with LA sitting at .26% CTR and Seattle had a .22% CTR.

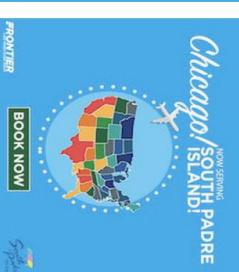
programmatically. **DOOH**: We surpassed our booked impressions for DOOH due to our ability to buy venues











Denver

Chicago

Seattle

Los Angeles





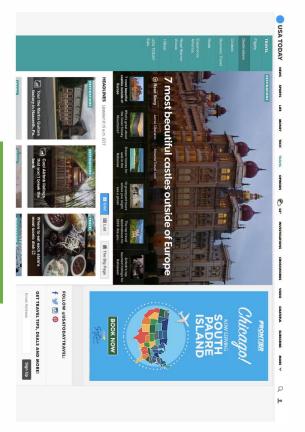
Billboard

and the world with his wife and two sons, and blogged about his experience here on Intelligent Travel. This year, he's back with a new column that focuses on traveling with kids.

**Denvet./ South Padrie

**Denvet./ South

Cross Platform Mobile



Cross Platform Display



FY19 Fall Campaign

October - December (Leisure: Shoulder Seasons)

Budget: \$300,000

Objectives

- Boost visitation during shoulder season

 Make travelers aware of South Padre Island's plethora of activities
- Increase awareness of and visitation to the CVB website
- Provide multiple touch points for the message
- Utilize media with a high and efficient reach against various target audiences
- click) etc., as contributing criteria for media selection Monitor response-rates, use CPI (cost-per-inquiry), Google Analytics, CPC (cost per

Target Audience:

- Winter Texans & Adults/Retirees 55+ with HHI \$75k+ A25-54 w/ very small children in HH (0-3, not of school age) with HHI \$75k+

Geography: DMA's: Waco/Temple/Bryan, Detroit, Denver, Chicago, Odessa/Midland. Minneapolis/St. Paul, Corpus Christi, Austin,

San Antonio, Houston, Tyler/Longview/Lufkin/Nacogdoches, Harlingen/Weslaco/McAllen/Brownsville (Upper Valley only)

Recommended Media: Digital & Interactive OOH including Paid Social, Matador Network, Spot X Digital Video, E-blasts, Gum Gum Ads

























Programmatic



Programmatic

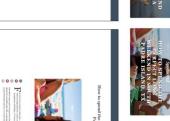


SPOT X















Matador Network

Expedia



DigitalEdge

Phase 1/ March - August 2018

Budget: \$49,800

About DigitalEdge MarketingWith 75 years of DMO and hotel sales and marketing experience we develop meetings, leisure and sports marketing solutions for some of the coolest destinations in the country.

Objectives

Create a strategic approach to meetings market and generate viable leads for CVB sales team to develop

Rationale

CVB sales team will have a stronger opportunity to develop the relationship to get the RFP and drive more business to South Padre Island. The CVB meetings marketing campaign needs focus and concise messaging to ensure we are generating valuable leads. With new leads, the

Target Audience: Meeting Planners

Phase 1 Deliverables

- Site Visit/Audit
- Evaluate Current Plan, database and reports
- Video Development
- Content Marketing/ Meetings Website Audit & Strategy

