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### **AEP Texas Responds to Power Outage on South Padre Island**

**SOUTH PADRE ISLAND, TX Sept. 20, 2025:** AEP Texas crews are working to restore power to customers on South Padre Island following an outage that began this morning at approximately 6:00 a.m. The outage is Island-wide.

The power disruption was caused by an equipment failure at a substation serving the island. AEP Texas personnel were dispatched immediately to the location to assess the damage and begin restoration efforts. The company is working to safely restore power as quickly as possible. We apologize for the inconvenience and appreciate the community's patience.

Crews are on site and have begun repairs. AEP has restored power to many locations and expects to have power fully restored by noon.

Customers can stay informed by checking the AEP Texas Outage Map or by calling their customer service line at 1-866-223-8508.

AEP Texas, a unit of American Electric Power, delivers electricity to more than one million customers in the Rio Grande Valley, Central, and West Texas. AEP Texas is a strong community partner, dedicated to providing safe and reliable power.

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